

North Carolina **Utilities Commission**



Major Activities Through December 2022 With Statistical and Analytical Data Through 2021





**State of North Carolina
Utilities Commission**

COMMISSIONERS

Charlotte A. Mitchell, Chair

Kimberly W. Duffley

Karen M. Kemerait

Jeffrey A. Hughes

William M. Brawley

Floyd B. McKissick, Jr.

Tommy Tucker

LETTER OF TRANSMITTAL

January 27, 2025

The Honorable Josh Stein
Governor of North Carolina
Raleigh, North Carolina

Dear Governor Stein:

We hereby present for your consideration the 2022 Report of the North Carolina Utilities Commission pursuant to Section 17 of the Public Utilities Act of 1963 as amended in 1977 (G.S. 62-17). The report covers the major activities of the Commission through December 2022 with statistical and analytical data for the operations of the utilities through 2021.

Respectfully submitted,

Charlotte A. Mitchell, Chair
Kimberly W. Duffley
Karen Kemerait
Jeffrey A. Hughes
Floyd B. McKissick, Jr.
William M. Brawley
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Prepared by

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**I. NORTH CAROLINA UTILITIES COMMISSION
ORGANIZATION AND OPERATIONS**

A. GENERAL

There were seven Commissioners and 65 Commission Staff positions as of December 31, 2021. Commissioners are appointed by the Governor subject to confirmation by the General Assembly by joint resolution. Brief biographies of the Commissioners are provided at the end of this section.

An organizational chart of the Commission as of December 31, 2021, is depicted in Figure 1-1. A list of all Commissioners who have served on the Commission, including its predecessor agencies, is provided in Tables 1-7 and 1-8.

**Commissioners and Division Personnel
as of December 31, 2021**

Commissioners

Charlotte A. Mitchell, Chair

ToNola D. Brown-Bland
Commissioner

Kimberly W. Duffley
Commissioner

Lyons Gray
Commissioner

Jeffrey A. Hughes
Commissioner

Daniel Clodfelter
Commissioner

Floyd B. McKissick Jr.
Commissioner

Chief Clerk and Division Directors

Chief Clerk	Antonia Dunston
Chief Information Officer	Lisa Needham
Director, Clerk and IT Division.....	Kimberly Jones
Director, Fiscal Management Division	Patricia Jeter
Director, Legal Division	Sam Watson
Director, Operations Division	Freda Hilburn

Figure 1-1

North Carolina Utilities Commission

Patricia Jeter
Signature

October 26, 2021
Date

Vacant
HR Consultant II
At Commerce HR
(GN12) 65030901

Charlotte Mitchell
Chairman
60077192

Beverly Blue
Business Ofc II / HR
(GN13) 65030908

Brandi McMillen
Executive Asst II
(GN09) 60077198

Lyons Gray
Commissioner
60077199

Floyd B. McKissick
Commissioner
60077197

Kimberly Duffley
Commissioner
60077201

Daniel Clodfelter
Commissioner
60077203

Jeffrey Hughes
Commissioner
60077193

ToNola D. Brown-
Bland
Commissioner
60077195

Maribel Lazo
Admin Specialist II
(GN07) 60077202

Lisa Henderson
Admin Specialist II
(GN07) 60077205

Stephanie Thompson
Admin Specialist II
(GN07) 65031326

Sam Watson
General Counsel/ Dir
Legal (Attorney Manager II
AT10) 60077241

Freda Hilburn
Utilities Operations Director
(Deputy Sec Commissioner
I – GN19)
60077236

Vacant
Admin Specialist I
(GN06)
60077227

Pat Jeter
Dir of FMA / Budget
Manager/ (GN16)
60077232

Kimberly Jones
Dir of Clerk & IT Svcs
(Program Mgr II-GN16)
60077222

Bridget Paschal
Asst. Director
(Program Mgr II-GN16)
60077240

Heather Robinson
Admin Specialist I
(GN06)
60077213

Stephen Wood
Gas Pipeline Safety
Mgr (GN14)
60077226

Tracy Hodge
Admin Specialist I
(GN06)
60077233

Antonia (Shonta) Dunston
Chief Clerk
Program Mgr I (GN15)
60077211

Lisa Needham
IT Mgr /Applications
Systems Mgr I (IT11)
60077206

Leonard Green
Deputy GC
Attorney IV (AT09)
60077245

Heather Fennell
Lead Attorney
Attorney IV (AT07)
60077255

Poornima Jayasheela
Manager (Program
Mgr II-GN16)
60077238

Vacant
Manager
(Program Mgr II-GN16)
60077220

Brooks Tate
Gas Pipeline Safety Lead
Inspector (GN12)
65030185

Anna Williams
Gas Pipeline Safety
Officer (GN12)
60077231

Sherry Hall
Accountant II (GN12)
60077235

Joann Snyder
Program Coordinator
II (GN08)
65030500

Erica Green
Program Coordinator
II (GN08)
60077216

John A. Morales
Applications Systems
Analyst I (IT05)
60077209

C. Le Anne Ackerman
Admin Specialist I
(GN06)
60077246

Jennifer Harrod
Attorney IV (AT07)
60077208

Mary Ellen Burns
Financial Analyst II
(GN14)
60077223

Catherine Eastwood
Financial Analyst II
(GN14)
60077254

Harry Bryant
Gas Pipeline Safety
Officer (GN12)
60077230

Hilary King
Gas Pipeline Safety
Officer (GN12)
60077249

Regina Williams
Acct. Tech. II (GN08)
60077214

Vacant
Program Coordinator I
(GN07)
60077207

Lindsey Worley
Program Coordinator I
(GN07) 60077194

Sean Warren
IT Security &
Compliance Specialist
I (IT06) 60077210

Portia Barnes
Admin Specialist I
(GN06)
60077242

Monica Webb-
Shackelford
Attorney IV (AT07)
65030915

Jenny Li
Financial Analyst II
(GN14)
60077239

Fenge Zhang
Financial Analyst II
(GN14)
60077237

Richard Turk
Gas Pipeline Safety
Officer (GN12)
60077229

Michelle Flowers
Gas Pipeline Safety
Officer (GN12)
60077228

Terreca Etson
Acct. Tech. II (GN08)
60077234

Julie Kennedy
Program Coordinator I
(GN07)
60077215

Latesha Gupton
Program Coordinator I
(GN07)
60077253

Hubert Hardy
User Support
Technician II (IT03)
60077212

Patricia Swenson
Paralegal II (GN11)
65032328

Erin Duffy
Attorney IV (AT07)
60077244

Steve McDowell
Financial Analyst II
(GN14)
60077247

Nathan Barber
Financial Analyst II
(GN14)
60077219

Ronald Davis
Gas Pipeline Safety
Officer (GN12)
65029735

Joyce Gwyn
Admin Ofc III (GN11)
PS 60081048

Jeremy Taylor
Program Coordinator I
(GN07)
60077217

Tamika Conyers
Program Coordinator I
(GN07)
65026337

John McCoy
User Support
Technician II (IT03)
65032360

Jill Franke
Paralegal II (GN11)
60077218

Warren Hicks
Attorney IV (AT07)
60077243

Vacant
Public Utilities Eng III
(GN18)
60077225

Nicholas Jeffries
Financial Analyst II
(GN14)
60077224

Janice Fulmore
Program Coordinator
II (GN08) 60077200

Kimberly Mitchell
Admin Ofc III/CR
(GN11)
65032486

Tonja Vines
Court Reporter
(GN08)
60077248

M. Lynn Jarvis
Attorney IV (AT07)
65026339

Derrick Mertz
Attorney IV (AT07)
60077252

B. NUMBER OF COMPANIES REGULATED

As of December 31, 2021, there were 3,811 companies regulated by the Commission, distributed among the utility groups shown in Table 1-1 below.

**Table 1-1
Major Utilities Regulated and Reporting to the Commission as of December 31, 2021**

<u>Utility</u>	<u>Number</u>
Bus/Broker	9
Electric	5
Electric Cooperative	32
Electric Merchant Plant	14
Electric Reseller	60
Ferry	8
Natural Gas	
Local Distribution Company	4
Propane Distribution Company	1
Intrastate Pipeline	1
Gas Reseller	1
Motor Carrier of Household Goods	345
Small Power Producer	1,121
Telephone	
Local & Long Distance	116
Local Exchange	63
Long Distance Carrier	95
Payphone Service Provider	29
Shared Tenant Service	5
Water/Wastewater	92
Water Reseller	1,810

C. ORDERS AND FILINGS

The Commission accepted a total of 24,384 filings and issued a total of 3,199 orders in its proceedings related to these regulated utilities during calendar year 2021. A list of these orders and filings by utility industry groups is shown in Table 1-2.

**Table 1-2
Filings and Orders by Industry Group For Calendar Year 2021**

<u>Industry</u>	<u>Orders</u>	<u>Filings</u>
Electric	536	2,363
Electric Reseller	32	94
Telephone	143	482
Shared Tenant Service	2	0
Natural Gas	149	1,157
Water/Wastewater, including Resellers	1,827	4,632
Household Goods	152	604
Movers		
Payphone Service	7	10
Other (Bus/Broker, Elec. Merchant Plant, EMC, Ferry, Small Power Producer, & Misc.)	351	15,042

D. HEARINGS

The Commission holds hearings in many of its proceedings, all of which are open for participation by the public and other interested parties. The Commission's weekly Staff Conferences are open to the public, and a schedule of hearings is posted to the Commissions' website, www.ncuc.gov. In addition to being open to the public, most proceedings held in the Commission's main hearing room in Raleigh are now live-streamed. Cameras and other necessary equipment were installed to allow the Commission to conduct remote proceedings during the novel coronavirus (COVID-19) pandemic.

In addition to posting on the Commission's website, advance public notice is given by direct mail or newspaper publication for all hearings of general interest, especially rate case hearings. Table 1-3 shows the number of formal hearings held by the Commission, both in Raleigh and in the service areas of the utilities involved. Many of these hearings were held in the evening to accommodate members of the public who could not attend daytime hearings.

**Table 1-3
Commission Hearings
By Calendar Year**

	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Total Number of Formal Hearings Held	114	121	119	99
Number of Hearings Held Outside Raleigh	11	14	6	2
Percent of Hearings Held Outside Raleigh	10%	12%	5%	2%

The primary reason for holding hearings outside of Raleigh in a utility's service area is to make it easier for the utility's consumers and the general public to attend and testify if they so choose. Public attendance at such hearings provides a broader knowledge of the scope and complexities of issues with which the Commission, the Public Staff, and all other participants must consider.

Commission hearings continue to generate keen public interest. The Attorney General's Office intervenes in many cases on behalf of consumers, while other consumers provide their own legal counsel. In addition, the Public Staff participates in most cases on behalf of the using and consuming public and makes its recommendations to the Commission.

The Commission currently has two court reporters on its staff and contracts with outside court reporters as necessary. The number of pages transcribed by the court reporters for the past four years are shown in Table 1-4.

**Table 1-4
Number of Hearing Pages Transcribed
By Calendar Year**

	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Commission Reporters	3,628	4,138	3,607	3,082
Outside Reporters	9,480	8,030	16,195	2,245

E. REGULATORY FEES

On August 12, 1989, the General Assembly enacted Senate Bill 1320 (Session Law 1989-787), adding Section 62-302 to the Public Utilities Act and imposing a regulatory fee on North Carolina jurisdictional revenues earned by public utilities on and after July 1, 1989, to support the operation of the Commission and Public Staff. The fee is imposed on a quarterly basis and is due approximately 45 days after the end of each calendar quarter.

With the passage of House Bill 356 (Session Law 2015-134), Section 62-302 was further amended effective July 1, 2015, to authorize the Commission Chair and Public Staff Executive Director to annually adjust the regulatory fee percentage to collect the estimated cost of operating the Commission and the Public Staff for the next fiscal year, including a reasonable margin for a reserve fund.

The total amount of regulatory fees collected for the four quarters of fiscal year 2021 was \$14,554,310.21. The regulatory fee rate for noncompetitive jurisdictional revenues, which applies to most utilities, was 0.13% through all of 2021. Because they are generally deregulated, the regulatory fee rate for most telecommunications utilities was slightly lower at 0.02%.

Table 1-5 breaks down the regulatory fee receipts by utility industry group. Table 1-6 details the receipts and expenditures for the Commission for the fiscal year ending June 30, 2021.

Table 1-5

**Regulatory Fee Receipts by Industry Group
For Fiscal Year Ending June 30, 2021**

<u>Industry</u>	<u>Reg Fees Paid</u>
Electric	\$11,289,451.59
Electric Reseller	\$4,614.93
Telephone	\$357,159.59
Shared Tenant Service	\$50.00
Natural Gas	\$2,067,578.91
Water/Wastewater, including Resellers	\$365,862.79
Household Goods Movers	\$156,179.10
Payphone Service	\$27,673.87
Other (Bus/Broker, Elec. Merchant Plant, EMC, Ferry, Small Power Producer, & Misc.)	\$15,937.79

Table 1-6
North Carolina Utilities Commission
Receipts And Expenditures
For Fiscal Year Ending June 30, 2021

<u>Source</u>	<u>Commission Staff</u>	<u>Public Staff</u>	<u>Total</u>
<u>Fees Collected by the Commission:</u>			
Regulatory Fee	\$14,554,310	\$0	\$14,554,310
Interest	37,307	0	37,307
Fines and Penalties	5,000	0	5,000
<u>Office of Chief Clerk:</u>			
Duplicating Services	690	0	690
Filing Fees	519,855	0	519,855
Publication Sales	538	0	538
Miscellaneous Revenues	3,003	0	3,003
Sale of Surplus Property	454	494	949
Reimbursement of Contractual Expenses	250,050	0	250,050
<u>Federal Funds:</u>			
US Gas Safety Program		0	0
TOTAL RECEIPTS	\$15,371,207	\$494	\$15,371,701
<u>Expenditures:</u>			
Salaries and Wages	\$5,292,683	\$6,312,801	\$11,605,484
Fringe Benefits	2,064,979	2,465,477	4,530,455
Legal & Consulting Fees	414,004	0	414,004
Contractual Services	291,279	31,566	322,845
Repairs of Building & Equipment	15,828	12,057	27,885
Service & Maintenance Contracts	11,908	27,976	39,883
Rent - Building, Offices & Equipment	332,250	286,517	618,767
Travel	46,140	3,143	49,283
Registration Fees	23,833	23,489	47,322
Telephone, Postage, Printing & Copying	52,358	54,857	107,215
Computer Software	14,391	10,124	24,515
Data Processing Service	1	0	1
Insurance	429	378	807
Employee Educational Expenses	0	260	260
Materials and Supplies	21,396	5,659	27,055
Office Furniture, Equipment	12,212	206	12,418
Data Processing Equipment & Software	83,729	61,826	145,555
Library Resources	46,942	10,151	57,092
Dues & Subscriptions	68,456	20,384	88,840
Other Services and Expenses	2,843	2,145	4,988
Indirect Cost/Agency Administration Fees	113,992	145,299	259,291
Intragovernmental Transfer - Legislative Mandate	0	0	0
Intragovernmental Transfer of Fines Collected	5,000		5,000
TOTAL EXPENDITURES	\$8,914,651	\$9,474,313	\$18,388,964

Brief Biographies of Commissioners

Charlotte A. Mitchell, Chair

Chair Mitchell was appointed to the Commission by Governor Roy Cooper for a term that commenced on July 1, 2017, and ends on June 30, 2023. Born and raised in Houston, Texas, Mitchell moved to North Carolina to study at UNC-Chapel Hill as a Morehead Scholar. She earned a B.A. in Anthropology and Romance Languages at UNC-Chapel Hill, where she also lettered in Women's Soccer. She earned a Juris Doctor from UNC-Chapel Hill, serving as Publication Editor for the North Carolina Law Review, as well as a Master of Environmental Economics and Policy from Duke University's Nicholas School of the Environment.

Prior to joining the Commission, Mitchell engaged in the private practice of law, focusing on energy, environmental, and land use regulatory matters. She is a member of the North Carolina Bar Association, and she is a former member of both the N.C. Mining and Energy Commission and N.C. Sedimentation Control Commission. She is active in civic and community affairs, having recently served on the Board of Directors of the Women's Center of Wake County and as a Wake County Guardian ad Litem. She resides in Raleigh, North Carolina.

ToNola D. Brown-Bland, Commissioner

Commissioner Brown-Bland was appointed to the Commission by Governor Beverly Eaves Perdue in 2009. She is the Co-Chair of the National Association of Regulatory Utility Commissioners' Washington Action Committee and a member of both NARUC's Critical Infrastructure Committee and Gas Committee. In addition, she currently serves on the Board of Directors of the National Regulatory Research Institute and the Advisory Council for the Center for Public Utilities at New Mexico State University. She is Past President of the Southeastern Association of Regulatory Utility Commissioners.

Brown-Bland is a Phi Beta Kappa graduate of UNC-Chapel Hill and received her Juris Doctorate from Duke University School of Law.

Brown-Bland began her professional career as federal Law Clerk to the Honorable Alexander B. Denson, United States Magistrate Judge for the Eastern District of North Carolina, and thereafter entered private practice in Greensboro, N.C. After several years engaging in general civil practice, she became in-house attorney for AT&T Corp. (subsequently Lucent Technologies), where she was promoted to Senior Attorney and primarily supported the company's federal contracting and related commercial technology licensing and business lines in Greensboro.

Brown-Bland joined the North Carolina Department of the Secretary of State in 2001, serving as Director of the Business License Information Office and of the Charitable Solicitations Licensing Section. Brown-Bland's experience in utility regulation began in 2002 when she accepted a position with the Commission as an attorney in the Administrative Division. From 2005 until her appointment to the Commission, she served as Associate General Counsel with the City of Greensboro.

Brown-Bland has a history of community and civic service, having served on several boards including the Greensboro Bar Association, the Alamance County Historical Museum, and Western Piedmont Residential Services, a non-profit organization that provided residential service to autistic adults. She also presently serves as a member of the Board of Trustees of her church.

Brown-Bland and her husband, André, reside in her native Alamance County.

Lyons Gray, Commissioner

Commissioner Gray was appointed to the Commission by Governor Pat McCrory for a term that commenced on January 26, 2016, and expired on June 30, 2021.

Gray, a businessman from Winston-Salem, was sworn in as Secretary of Revenue on January 5, 2013, by Governor Pat McCrory. Prior to this appointment, he spent a year as the Senior Advisor to the President of the University of North Carolina system, which comprises 17 campuses across North Carolina.

From 2005-2009, Gray served as the Chief Financial Officer of the United States Environmental Protection Agency. Nominated by President George W. Bush, and confirmed unanimously by the US Senate, he served as the principal agency representative to Congress, the Office of Management and Budget, and to the various states. His experience in Washington gave him an insider's look at the way in which Washington works (or doesn't work). Prior to his service in the Bush administration, he served as the President and CEO of the Downtown Winston-Salem Partnership. He initiated a number of projects that have revitalized the downtown core.

From 1989 to 2002, Gray served six consecutive terms in the NC General Assembly, serving as Chairman of the House Finance Committee from 1995 to 1999. He was also Vice Chairman of the House Ethics Committee. Gray was President and Owner of Salem Systems, Inc. and Triangle Campers, Inc. both of Winston-Salem, and served as Vice President of Intercontinental Consultants Corporation. Gray spent approximately 12 years working in Sales and Marketing for R.J. Reynolds Tobacco Company.

He currently serves on the board of the Lettie Pate Whitehead Foundation, Inc., has previously served on the boards of UNC Chapel Hill's General Alumni Association, Salem Academy and College, the UNC School of the Arts Foundation, and the Piedmont Triad Partnership. Gray has also served on the boards of visitors of the Winston-Salem State University Foundation and the Bowman Gray School of Medicine at Wake Forest University. Gray has held leadership roles in multiple civic and philanthropic organizations, including AIDS Care Service of Winston-Salem, the North Carolina Nature Conservancy, Leadership Winston-Salem, the American Red Cross, and the Salvation Army Boys Club.

He and his wife, Connie, live in Winston-Salem.

Daniel Clodfelter, Commissioner

Commissioner Clodfelter was appointed to the Commission by Governor Roy Cooper for a term that commenced on July 1, 2017, and ends on June 30, 2023.

A native of Thomasville, N.C., Clodfelter earned bachelor's degrees from Davidson College and Oxford University as a Rhodes Scholar, and a law degree from Yale Law School. He served as law clerk for Judge James B. McMillan, Jr., of the U.S. District Court for the Western District of North Carolina from 1977-78.

Before joining the Commission, Clodfelter was in private practice with the law firm of Parker Poe Adams & Bernstein, LLP, in its Charlotte office, where he was a member of its Bankruptcy, Reorganization and Creditors' Rights practice group. Prior to joining Parker Poe in 2014, he had been in private practice for many years with Moore & Van Allen, PLLC.

In 1987, Clodfelter was elected to the Charlotte City Council where he served three terms ending in 1993. In 1998, he was elected to the North Carolina Senate where he served until 2014, representing a portion of Mecklenburg County. During his service in the North Carolina Senate, he held numerous positions, including co-chair of the Committee on Finance, chairman of the Judiciary One Committee, chairman of the Environmental Review Commission, co-chair of the Joint Legislative Program Evaluation Committee, and co-chair of the Joint Legislative Ethics Committee.

In April 2014, the Charlotte City Council appointed Clodfelter to serve as Mayor of Charlotte to complete the unexpired term of a former mayor. He served in that position until December 2015. Clodfelter has also been active over the years as an officer and board member of numerous local and statewide community and civic organizations. He has served as a Trustee of the Z. Smith Reynolds Foundation since 1982.

Clodfelter and his wife Elizabeth currently reside in Charlotte. They have two adult children.

Kimberly W. Duffley, Commissioner

Commissioner Duffley was appointed to the Commission on July 1, 2019, by Governor Roy Cooper. Her terms ends on June 30, 2025.

A native of North Carolina, Commissioner Duffley received a Bachelor of Arts in Philosophy and Political Science from UNC-Chapel Hill. She

earned a Juris Doctor from Mercer School of Law. Prior to joining the Commission as a Staff Attorney, Duffley was an Assistant Attorney General in the Environmental Division of the North Carolina Attorney General's Office. Until her appointment as a Commissioner, Duffley was a Senior Staff Attorney with the Commission and held a leadership position on the National Association of Regulatory Utility Commissioners' Staff Subcommittee on Electricity. She is a Board-Certified Specialist in Utilities Law.

Duffley's interests include art, travel and reading. She and her husband live in Raleigh and have two children.

Jeffrey A. Hughes, Commissioner

Commissioner Hughes was appointed to the Commission by Governor Cooper for a term commencing July 1, 2019, and expiring June 30, 2025. He has more than 25 years of experience assisting communities in addressing finance and policy challenges related to the provision of environmental services and programs.

Hughes is the author of numerous reports, guides, and articles on environmental finance and environmental policy analysis subjects. He has worked with a range of state and national organizations that focus on utility and environmental issues. He is an active member of Council of Infrastructure Finance Authorities (CIFA) and the American Water Works Association (AWWA). Hughes joined the Commission after having been with the UNC School of Government since 2002. He was the director of the Environmental Finance Center at the School of Government.

His research and teaching interests include service pricing, economic regulation, and public finance. He was named Albert and Gladys Hall Coates Distinguished Term Lecturer for 2012-2014. Prior to joining the university, Hughes worked as a finance specialist for RTI International where he managed utility finance and governance projects throughout Central Europe and Africa, including a year-long position as an infrastructure finance advisor to the Polish

government. Hughes also worked briefly as a utility director for a small rural community in North Carolina. He earned a master's degree in environmental engineering from UNC-Chapel Hill and a bachelor's degree in engineering from Duke University.

Floyd B. McKissick, Jr., Commissioner

Commissioner McKissick was appointed to the Commission by Governor Roy Cooper for a term commencing July 1, 2019, and expiring June 30, 2025. McKissick was an attorney at the time of his appointment to the Commission. He had served as a member of the North Carolina Senate since 2007, where he served as the Senior Deputy Democratic Leader.

McKissick is the son of the late civil rights activist and attorney, Floyd B. McKissick. He received an A.B. Degree in Geography from Clark University in Worcester, Massachusetts. He received a Master's degree in Regional Planning from UNC-Chapel Hill, a Master's degree in Public Administration from Harvard University, and a Juris Doctor Degree from the Duke University School of Law in Durham, North Carolina.

McKissick has practiced law since 1984 with several law firms, including Dickstein Shapiro & Morin in Washington, D.C., and Faison, Brown, Fletcher & Brough in Durham, North Carolina. He established a practice known as McKissick & McKissick in 1990, where he specialized in Civil Litigation. He has represented Fortune 500 corporations, as well as small businesses and many individuals.

McKissick is a member of the following NARUC committees: International Relations, Critical Infrastructure, Consumers and the Public Interest, and Energy Resources and the Environment. He serves as Vice-Chair on the Committee for Consumers and the Public Interest. McKissick is 2nd Vice President of the Southeastern Association of Regulatory Utility Commissioners. McKissick has moderated panels at conferences sponsored by NARUC, as well as the New Mexico State University Center for Public Utilities.

Table 1-7

Leadership of State Regulatory Activities 1891-1933

1.	James W. Wilson (1891-1896)**	Railroad Commission of N. C.
2.	Thomas W. Mason (1891-1894)	Railroad Commission of N. C.
3.	* E. C. Beddingfield (1891-1896)	Railroad Commission of N. C.
4.	S. Otho Wilson (1895-1896)	Railroad Commission of N. C.
5.	L. C. Caldwell (1897-1898)**	Railroad Commission of N. C.
6.	Jonathan H. Pearson (1897-1898)	Railroad Commission of N. C.
7.	D. H. Abbott (1897-1903)	Railroad Commission of N. C.
8.	Franklin McNeill (1899-1911)**	N.C. Corporation Commission
9.	Sam L. Rogers (1899-1910)	N.C. Corporation Commission
10.	* E. C. Beddingfield (1904-1908)	N.C. Corporation Commission
11.	Henry C. Brown (1910-1910)	N.C. Corporation Commission
12.	William T. Lee (1911-1932)**	N.C. Corporation Commission
13.	Edward L. Travis (1911-1916)**	N.C. Corporation Commission
14.	George P. Pell (1912-1932)	N.C. Corporation Commission
15.	A. J. Maxwell (1917-1928)	N.C. Corporation Commission
16.	Stanley Winborne (1929-1932)** (Mr. Winborne became Chairman of the N. C. Utilities Commission in 1933)	N.C. Corporation Commission

* Served at two separate times

** Served part of term on Commission as Chairman

NOTE: The Utilities Commission was known as the Railroad Commission of North Carolina from 1891-1898 and the North Carolina Corporation Commission from 1899-1932, becoming the North Carolina Utilities Commission in 1933.

Table 1-8

**North Carolina Utilities Commission
Commissioners Listed in Order of Appointment
(Dates Served)**

- | | |
|--|--|
| * 1. Stanley Winborne (1933-1958)** | 40. Julius A. Wright (1985-1993) |
| * 2. F. L. Seely (1933-1940) | 41. Robert O. Wells (1985-1993)** |
| * 3. Frank W. Hanft (1933-1940) | * 42. William W. Redman, Jr. (1987-1995)** |
| * 4. Fred C. Hunter (1941-1955) | 43. Charles H. Hughes (1989-1997) |
| * 5. Robert Grady Johnson (1941-1948) | 44. Laurence A. Cobb (1989-1997) |
| * 6. Joshua S. James (1949-1953) | 45. Allyson K. Duncan (1991-1998) |
| * 7. Edward R. McMahan (1949-1958) | 46. Judy F. Hunt (1993-2001) |
| * 8. Harry T. Westcott (1949-1972)** | 47. Ralph A. Hunt (1993-2001)** |
| * 9. Sam O. Worthington (1952-1966) | * 48. Dr. John E. Thomas (1993-1994)** |
| * 10. Ralph Moody (1955-1957) | * 49. Hugh A. Wells (1994-1996)** |
| * 12. Clarence H. Noah (1958-1966) | 50. Jo Anne Sanford (1995-2005)** |
| * 13. Richard G. Long (1958-1960) | 51. William R. Pittman (1997-2001) |
| * 14. Thomas R. Eller, Jr. (1958-1968) | * 52. J. Richard Conder (1997-2005) |
| * 15. R. Brookes Peters (1960-1966) | 53. Robert V. Owens, Jr. (1997-2010) |
| * 16. John Worth McDevitt (1966-1973) | * 54. Dr. Robert K. Koger (1999-1999) |
| * 17. M. Alexander Biggs, Jr. (1967-1969) | 55. Sam J. Ervin, IV (1999-2009)** |
| * 18. Clawson L. Williams, Jr. (1967-1970) | 56. Lorinzo L. Joyner (2001-2011)** |
| * 19. Marvin R. Wooten (1968-1976)** | 57. James Y. Kerr, II (2001-2008)** |
| * 20. Miles H. Rhyne (1970-1973) | 58. Michael (Mike) S. Wilkins (2002-2005) |
| * 21. Hugh A. Wells (1970-1974) | 59. Howard N. Lee (2005-2009) |
| * 22. Ben E. Roney (1973-1979) | * 60. Dr. Robert K. Koger (2005-2005) |
| * 23. Tenney I. Deane, Jr. (1973-1977)** | 61. William T. Culpepper, III (2006-2013) |
| 24. George T. Clark, Jr. (1974-1976) | 62. Edward S. Finley, Jr. (2007-2019)** |
| 25. J. Ward Purrington (1975-1977) | 63. Bryan E. Beatty (2009-2017) |
| * 26. W. Lester Teal, Jr. (1975-1977) | 64. Susan Warren Rabon (2009-2015) |
| 27. Barbara A. Simpson (1975-1977) | 65. ToNola D. Brown-Bland (2009-) |
| * 28. W. Scott Harvey (1976-1977) | 66. Lucy T. Allen (2010-2013) |
| * 29. Dr. Robert K. Koger (1977-1988)** | 67. Don M. Bailey (2013-2017) |
| 30. Dr. Leigh H. Hammond (1977-1984) | 68. Jerry C. Dockham (2013-2019) |
| * 31. Sarah Lindsay Tate (1977-1993) | 69. James G. Patterson (2013-2019) |
| 32. Dr. Robert Fischbach (1977-1979) | 70. Lyons Gray (2016-2022) |
| * 33. John W. Winters (1977-1983) | 71. Daniel Clodfelter (2017-) |
| * 34. Edward B. Hipp (1977-1989) | 72. Charlotte Mitchell (2018-)** |
| * 35. A. Hartwell Campbell (1979-1986) | 73. Kimberly Duffley (2019-) |
| 36. Douglas P. Leary (1980-1984) | 74. Jeffrey Hughes (2019-) |
| * 37. Ruth E. Cook (1983-1991) | 75. Floyd B. McKissick, Jr. (2019-) |
| * 38. Charles E. Branford (1984-1985) | 76. Karen M. Kemerait (2022-) |
| * 39. Hugh A. Crigler (1984-1985) | |

* Deceased

** Served part of term on Commission as Chairman

NOTE: Appointments for Utilities Commissioners have never been on a calendar year basis; therefore, the years of service given in parentheses represent the year in which the Commissioner was appointed and the year in which service ended.

II. ELECTRIC INDUSTRY

A. GENERAL

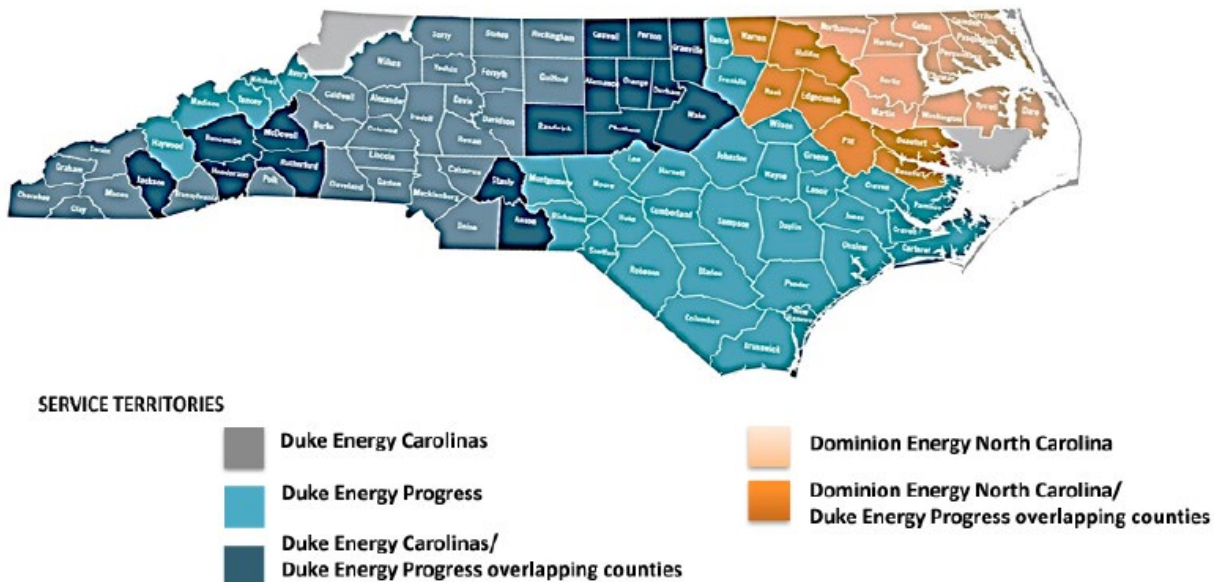
There are three electric investor-owned utilities (IOUs) operating in North Carolina subject to the Commission’s jurisdiction. Duke Energy Progress, LLC (DEP), and Duke Energy Carolinas, LLC (DEC), the two largest electric IOUs in North Carolina, are each wholly owned subsidiaries of Duke Energy Corporation (Duke), headquartered in Charlotte, and serve customers in both North and South Carolina. Virginia Electric and Power Company (VEPCO), headquartered in Richmond, Virginia, does business in North Carolina as Dominion Energy North Carolina (DENC). The territories of the three IOUs are shown in Figure 2-1.

DEP, headquartered in Raleigh, and DEC, headquartered in Charlotte, operate electric generation plants fueled by nuclear, coal, natural gas, oil, conventional and pumped storage hydroelectric, and renewable energy. In 2021 DEP provided electricity to

1,472,004 North Carolina customers; DEC, 2,129,384. The North and South Carolina commissions govern retail electric rates in their respective states, and the Federal Energy Regulatory Commission governs wholesale electric rates. DEP and DEC together provide approximately 96% of the utility-supplied electricity consumed in the state. Approximately 22% of the two IOUs’ 2021 electric sales in North Carolina were to the wholesale market, consisting primarily of sales to electric membership corporations (EMCs) and municipally owned electric systems.

VEPCO is the principal subsidiary of Dominion Resources, Inc., a publicly traded holding company headquartered in Richmond, Virginia. VEPCO’s electric service territory stretches from the northern Virginia suburbs of Washington, D.C., through Virginia to the northeastern section of North Carolina, where it provided electricity to 124,325 North Carolina customers in 2021.

**Figure 2-1
North Carolina Electric Investor-Owned Utilities Service Area Map**



VEPCO's existing generating resources, located primarily in Virginia, are at multiple sites distributed geographically around its service territory. VEPCO's electric generation plants are fueled by nuclear, coal, natural gas, oil, conventional and pumped storage hydroelectric, and renewable energy.

Additionally, two small university-owned electric utilities in North Carolina are subject to the Commission's jurisdiction: New River Light and Power, owned by Appalachian State University and located in Boone, and Western Carolina University, located in Cullowhee.

The remaining electric power suppliers in North Carolina consist of municipally owned utilities and EMCs, and the Commission does not regulate these utilities' rates to their customers.

B. STATISTICAL SUMMARY DATA

As shown in Table 2-1, the total operating revenues for North Carolina operations for the three electric IOUs increased 4.0% in 2021 compared to 2020. North Carolina net operating income for the companies decreased 35.9% in 2021 over 2020. Total net income available for common shareholders of the IOUs was \$11,778,135 for 2021 compared to \$11,156,311 for 2020. The number of common shares outstanding at year-end was 274,723,000 in 2021. The average earnings per share (year-end outstanding at December 31, 2021) were \$42.87. Total salaries and wages paid North Carolina employees by the IOUs for 2021 was \$1,654,653, an increase of 5.6% from 2020. In 2021 the number of employees residing in North Carolina was 13,606 compared to 13,904 in 2020.

C. PLANT INVESTMENT

As of December 2021, the combined North Carolina total gross investment in plant for the three electric IOUs was \$70,141,842. This represents an increase of 1.8% from the preceding year.

D. RETAIL CUSTOMERS, REVENUE, USAGE

In 2021, the three electric IOUs experienced an overall customer growth rate of 1.9% for their North Carolina operations. The net customer increase from December 31, 2020, to December 31, 2021, for these utilities was 70,104, bringing the total number of retail customers in all customer classes in 2021 to 3,725,713, as shown on Table 2-1.

Revenue from retail sales to residential customers, which constitute about 87% of the total electric customers in the State, were about 42% of the total for the three IOUs. Revenue from commercial customers contributed nearly 26% of the total, and from industrial customers, 12%. Revenue from wholesale customers comprised most of the remaining 20%.

The average annual consumption of electricity per residential customer in 2021 for the three IOUs was 13,472 kilowatt-hours (kWh). This was an 8.3% increase from 2020. The U.S. average annual residential consumption for 2021 was 10,632 kWh. This is 16.65% lower than the North Carolina average residential usage. The average monthly electricity use by North Carolina residential customers of the three IOUs is 1,063 kWh compared to the U.S. average of 886 kWh.

The average revenue per kilowatt-hour for North Carolina residential customers of the three IOUs in 2021 is 10.71 cents versus the national average of 13.30 cents.

TABLE 2-1
MAJOR ELECTRIC COMPANIES--NORTH CAROLINA DATA AND SELECTED SYSTEMWIDE DATA
Income Statement, Balance Sheet, and Other Statistical Items (Dollars in 000s)
For the Years 2018, 2019, 2020 and 2021

Item	2018	2019	2020	2021	% Change 2020-2021
Stockholder's Equity:					
Preferred Stock	0	0	0	0	
Common Stock	234,086	253,593	272,527	253,593	-6.95
Other Paid in Capital	5,248,884	5,254,128	5,254,992	5,254,128	-0.02
Retained Earnings	11,390,182	13,000,632	13,306,755	13,753,504	3.36
Other	(277,868)	(282,092)	(281,482)	(280,273)	-0.43
Total Stockholder's Equity	\$ 16,595,502	\$ 18,226,499	\$ 18,553,046	\$ 18,981,190	2.31
Total Liabilities & Stockholder's Equity	\$ 59,637,113	\$ 66,915,416	\$ 68,433,634	\$ 70,237,808	2.64
STATISTICAL INFORMATION (N.C. ONLY):					
Systems Sales to Ultimate Consumer (kWh in 000s)	101,919,746	100,632,622	96,141,574	98,541,074	2.5
System Sales for Resale (kWh in 000s)	29,963,135	28,478,974	25,267,677	26,118,234	3.4
Total Sales to Ultimate Customers & For Resale (000s)	131,882,881	129,111,596	121,409,251	124,659,308	2.7
Total Customers--Yearly Average	3,528,376	3,590,607	3,655,609	3,725,713	1.9
Average Number kWh Used per Residential Customer	13,550	12,942	12,435	13,472	8.3
Average Revenue per kWh--Residential Customer (cents)	10.57	10.99	10.87	10.71	(1.5)
Number of Employees Residing in N. C.	15,155	14,518	13,904	13,606	(2.1)
Wages & Salaries Paid N. C. Employees	1,722,669	1,830,577	1,828,430	1,654,653	(9.5)
SYSTEMWIDE DATA:					
Operating Revenues	\$ 20,589,983	\$ 21,430,105	\$ 19,996,392	\$ 20,250,611	1.3
Operating Expenses	\$ 9,422,590	\$ 9,642,419	\$ 8,288,746	\$ 8,473,186	2.2
Net Operating Income	\$ 11,167,393	\$ 11,787,696	\$ 11,707,646	\$ 11,934,963	1.9
Net Other Income (Expense)	\$ (83,264)	\$ (160,723)	\$ (551,335)	\$ 156,555	(128.4)
Net Income	\$ 11,084,129	\$ 11,948,409	\$ 11,156,311	\$ 11,778,135	5.6
Preferred Dividends	0	0	0	0	0.0
Net Income for Common Shareholders	\$ 11,084,129	\$ 11,948,409	\$ 11,156,311	\$ 11,778,135	5.6
STATISTICAL INFORMATION (SYSTEMWIDE):					
Long-Term Debt	\$ 30,740,101	\$ 32,965,295	\$ 34,728,253	\$ 35,986,686	3.6
Total Capitalization	\$ 44,258,085	\$ 47,995,773	\$ 48,128,483	\$ 51,359,841	6.7
Long-Term Debt % of Total Capitalization	69.46%	68.70%	72.16%	70.16%	(2.8)
Shares of Common Stock Outstanding-- Year End (000s)	274,723	274,723	274,723	274,723	0.0
Average Earnings Per Share--Shares at Year End (After Preferred Stock Dividends)	\$ 40.35	\$ 43.49	\$ 40.61	\$ 42.87	5.6

N/COMP = Not Comparable

TABLE 2-1
MAJOR ELECTRIC COMPANIES--NORTH CAROLINA DATA AND SELECTED SYSTEMWIDE DATA
Income Statement, Balance Sheet, and Other Statistical Items (Dollars in 000s)
For the Years 2018, 2019, 2020 and 2021

Item	2018	2019	2020	2021	% Change 2020-2021
Fixed Charges:					
Interest on Funded Debt	636,820	665,664	670,672	865,641	29.1
Other Fixed Charges	36,892	17,010	(17,708)	(13,461)	(24.0)
AFUDC	49,510	48,204	32,798	44,450	35.5
Total Fixed Charges	\$ 624,202	\$ 634,470	\$ 620,166	\$ 807,730	30.2
Extraordinary Income:	\$ -	\$ -	\$ -	\$ -	0.0
Net Income	\$ 1,285,547	\$ 1,633,871	\$ 1,631,248	\$ 1,698,376	4.1
<u>BALANCE SHEET:</u>					
Assets:					
Utility Plant	60,633,373	67,294,675	68,913,609	70,141,842	1.8
Depreciation Reserve	23,188,063	24,492,400	25,461,097	26,256,033	3.1
Net Plant	\$ 37,445,310	\$ 42,802,275	\$ 43,452,512	\$ 43,885,809	1.0
Nonutility Property	76,380	82,360	89,188	88,993	(0.2)
Other Investments	5,409,000	6,649,490	7,610,254	8,881,117	16.7
Cash	22,406	10,316	28,045	14,668	(47.7)
Temporary Cash Investments	0	0	0	0	0.0
Customer Accounts Receivable	1,208,993	1,179,586	1,169,450	1,310,886	12.1
Plant Material & Operating Supplies	1,146,174	1,138,238	1,142,137	1,189,076	4.1
Prepayments	99,544	99,311	109,641	93,003	(15.2)
Interest & Dividends Receivable	17	18	573	404	(29.5)
Other Current & Accrued Assets	412,483	676,330	478,661	611,474	27.7
Unamortized Debt Expense	80,450	85,305	0	95,976	100.0
Miscellaneous Deferred Debits	1,311,456	1,413,077	1,429,655	713,117	(50.1)
Accumulated Deferred Income Taxes	3,735,606	4,542,017	4,682,064	4,758,943	1.6
Other Deferred Debits	45,976	40,356	36,920	31,348	(15.1)
Total Assets	\$ 59,647,646	\$ 67,220,361	\$ 68,391,021	\$ 69,709,413	1.9
<u>Liabilities & Stockholder's Equity:</u>					
Liabilities:					
Accounts Payable	1,809,841	1,669,806	1,537,254	1,469,913	(4.4)
Notes Payable	604,181	95,608	652,224	180,466	(72.3)
Total Long-Term Debt	15,659,343	16,985,899	17,433,735	17,838,613	2.3
Taxes Accrued	178,759	48,908	152,893	344,714	125.5
Miscellaneous Current & Accrued Liabilities	761,295	895,415	910,451	837,480	(8.0)
Current & Accrued Liabilities	3,538,088	2,897,686	3,433,125	3,023,157	(11.9)
Accumulated Deferred Investment Tax Credit	297,794	295,483	296,951	329,001	10.8
Accumulated Deferred Income Tax	8,432,436	9,654,081	9,653,237	9,471,913	(1.9)
Other Deferred Credits	6,576,278	7,389,253	8,107,548	8,993,706	10.9
Total Liabilities	\$ 43,041,610	\$ 48,688,917	\$ 49,880,588	\$ 52,782,538	5.8

N/COMP= Not Comparable

TABLE 2-1
MAJOR ELECTRIC COMPANIES--NORTH CAROLINA DATA AND SELECTED SYSTEMWIDE DATA
Income Statement, Balance Sheet, and Other Statistical Items (Dollars in 000s)
For the Years 2018, 2019, 2020 and 2021

Item	2018	2019	2020	2021	% Change 2020-2021
No. of Companies Regulated and Included in this Data	3	3	3	3	
<u>INCOME STATEMENT (NC ONLY):</u>					
Income Items:					
Residential Sales	4,322,421	4,368,956	4,228,697	4,344,389	2.7
Commercial Sales	2,987,930	3,090,672	2,831,037	2,727,950	(3.6)
Industrial Sales	1,347,330	1,344,582	1,270,510	1,279,379	0.7
Sales for Resale	1,645,234	1,649,831	1,213,136	1,531,394	26.2
All Other Operating Revenue	284,799	433,327	457,538	518,783	13.4
Total Operating Revenue	\$ 10,587,714	\$ 10,887,368	\$ 10,000,918	\$ 10,401,895	4.0
Expense Items:					
Power Production Expense	4,616,304	4,647,845	3,515,944	3,292,628	(6.4)
Transmission Expense	91,225	77,866	69,753	61,174	(12.3)
Distribution Expense	439,809	370,354	358,870	363,357	1.3
Customer Accounts Expense	117,312	115,400	106,129	142,216	34.0
Customer Service & Informational Expense	20,149	19,147	14,347	14,779	3.0
Sales Expense	17,388	18,090	18,746	20,899	11.5
Administrative & General Expense	692,937	556,013	392,203	544,860	38.9
Depreciation Expense	1,491,086	1,658,476	1,699,991	1,651,503	(2.9)
Total Expenses Before Taxes	\$ 7,486,210	\$ 7,463,191	\$ 6,175,983	\$ 6,091,416	(1.4)
State Taxes:					
Income Tax	4,075	8,702	93,000	5,930	(93.6)
Gross Receipts Tax	34,439	39,865	31,553	37,815	19.8
Property Tax	161,665	170,190	175,110	194,178	10.9
Other Operating Taxes	173,017	177,023	171,145	145,144	(15.2)
Total State Taxes	\$ 373,196	\$ 395,780	\$ 470,808	\$ 383,067	(18.6)
Federal Taxes:					
Income Tax	(61,353)	99,751	468,472	87,962	(81.2)
Provision for Deferred Income Tax	425,049	234,942	(224,094)	246,625	(210.1)
Income Tax Deferred in Prior Years	0	0	0	0	0.0
Investment Tax Credit	(6,983)	(4,806)	(5,569)	(2,502)	(55.1)
Payroll, Unemployment, & Other Federal Taxes	2,468	3,020	3,285	3,020	(8.1)
Total Federal Taxes	\$ 359,181	\$ 332,907	\$ 242,094	\$ 335,105	38.4
Total State & Federal Taxes	\$ 732,377	\$ 728,688	\$ 712,902	\$ 718,172	0.7
Other Operating Expenses	\$ 417,343	\$ 522,729	\$ 347,039	\$ 1,659,295	378.1
Total Operating Expenses	\$ 8,635,930	\$ 8,714,608	\$ 7,235,924	\$ 8,630,028	19.3
Net Operating Income	\$ 1,951,784	\$ 2,172,759	\$ 2,764,993	\$ 1,771,866	(35.9)
<u>Other Income & Expenses:</u>					
Other Income	39,094	71,325	88,913	354,930	299.2
Allowance for Funds Used During Construction	105,564	85,260	73,716	165,370	124.3
Deductions From Income	196,387	45,310	836,021	318,216	(61.9)
Taxes on Other Income	(9,694)	15,693	(159,812)	(19,166)	(88.0)
Net Other Income & Expense	\$ (42,035)	\$ 95,582	\$ (513,580)	\$ 819,350	(259.5)

N/COMP = Not Comparable

E. NATIONWIDE COMPARISON OF RESIDENTIAL BILLS

Table 2-2 compares the average monthly revenue per residential customer for all North Carolina electric utilities to those of neighboring states in the

region, as well as to the national average. For 2021, the average monthly residential revenue in North Carolina ranks lowest in the region — lower than the national average — and 28th lowest in the nation.

**Table 2-2
Comparison of Average Monthly Revenue Per Residential Customer
By Calendar Year**

	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
North Carolina				\$120.38
Alabama				\$147.75
Arkansas				\$123.69
Florida				\$130.40
Georgia				\$134.11
Kentucky				\$124.67
Louisiana				\$131.37
Mississippi				\$135.31
South Carolina				\$138.65
Tennessee				\$130.98
Virginia				\$130.92
United States				\$121.01

Source: Table 5, Residential Average Monthly Bill by Census Division, and State, U.S. Energy Information Administration

F. GENERAL RATE CASES

On March 31, 2021, the Commission issued its Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice Docket No. E-7, Sub 1214 approving an overall revenue increase for DEC of \$328.3 million in base rates or approximately 7.0% over the 2018 test year revenues. In its September 30, 2019 application, DEC proposed to increase its rates and charges to produce an additional \$445.3 million in retail base revenues, which would result in an overall increase of approximately 9.2%. The approved rate increase will be partially offset by a decrement rider refunding to customers excess deferred income taxes (EDIT) over five years, with the end result being an increase after expiration of the EDIT rider for a typical residential customer using 1,000 kWh per month of \$8.45 per month compared to the customer’s current bill.

On April 16, 2021, the Commission issued its Order Accepting Stipulations, Granting Partial Rate Increase and Requiring Customer Notice in Docket No. E-2, Sub 1219 approving an overall revenue increase for DEP of \$308.2 million in base rates or approximately 8.2% over the 2018 test year revenues. In its October 30, 2019 application, DEC proposed to increase its rates and charges to produce an additional \$585.9 million in retail base revenues, which would result in an overall increase of approximately 15.6%. The approved rate increase will be partially offset by a decrement rider refunding to customers EDIT over five years, with the end result being an increase after expiration of the EDIT rider for a typical residential customer using 1,000 kWh per month of \$10.81 per month compared to the customer’s current bill.

III.NATURAL GAS INDUSTRY

A. GENERAL

The Commission regulated four natural gas local distribution companies (LDCs) in 2021: Piedmont Natural Gas Company, Inc. (Piedmont); Public Service Company of North Carolina (PSNC); Frontier Natural Gas Company, LLC (Frontier); and Toccoa Natural Gas (Toccoa). Figure 3-1 is a map illustration of natural gas service areas in North Carolina.

Piedmont is owned by Duke Energy Corporation and is a diversified energy and services company primarily engaged in the purchase, distribution, and sale of natural gas to more than 1.1 million residential, commercial, and industrial customers in North Carolina, South Carolina, and Tennessee. At the end of 2021, Piedmont served approximately 786,949 sales customers and 568 transportation customers in North Carolina. Piedmont and its subsidiaries are also engaged in the acquisition, marketing, transportation, and storage of natural gas. Piedmont's franchised service territory includes all of 60 counties and parts of six more. Piedmont is headquartered in Charlotte, North Carolina.

PSNC is owned by Dominion Energy and delivers natural gas products and services to residential, commercial, industrial, transportation, and electric power generation customers. At the end of 2021, PSNC served approximately 622,534 sales customers and 417 transportation customers in 28 counties in the piedmont and mountain areas of North Carolina. PSNC is headquartered in Gastonia, North Carolina.

Frontier is owned by Ullico Infrastructure Hearthstone Holdco, LLC and serves customers in Ashe, Surry, Warren, Watauga, Wilkes, and Yadkin, Counties. At the end of 2021 Frontier served approximately 4,817 sales customers and 31 transportation customers in North Carolina. Frontier is headquartered in Elkin, North Carolina.

Toccoa is a municipal gas system serving the city of Toccoa, Georgia, and customers in Macon County, North Carolina. As of June 2021 Toccoa served approximately 6,681 customers, including approximately 786 customers in North Carolina.

The Commission further regulates the rates of Cardinal Pipeline Company, LLC (Cardinal), an intrastate natural gas pipeline company operated by Transcontinental Gas Pipe Line Company, LLC, and owned by Williams Partners Operating LLC, PSNC, and Piedmont. Cardinal provides firm natural gas transportation capacity to its wholesale customers in North Carolina.

B. STATISTICAL SUMMARY DATA

The total gross operating revenues for the Class A natural gas companies in North Carolina, Piedmont and PSNC, was approximately \$1.7 billion in 2021. Operating expenses, including taxes, increased 56.2% in 2021. The average number of full-time employees in 2021 totaled 2,066, a decrease of 14 people, or 0.7%, from 2020. The total wages paid these employees equaled \$156 million, a 0.3% increase from the previous year. This information and other financial and operating statistical data for the years 2018 through 2021 are provided on Table 3-1.

C. PLANT INVESTMENT

As shown on Table 3-1, the LDCs continued expansion of services by investing in plant facilities for the 2021 calendar year. As of December 2021, Piedmont and PSNC's combined North Carolina total gross investment was \$11,649,709, an increase of 10.2% from the preceding year.

Figure 3-1
North Carolina Natural Gas Local Distribution Companies Service Area Map

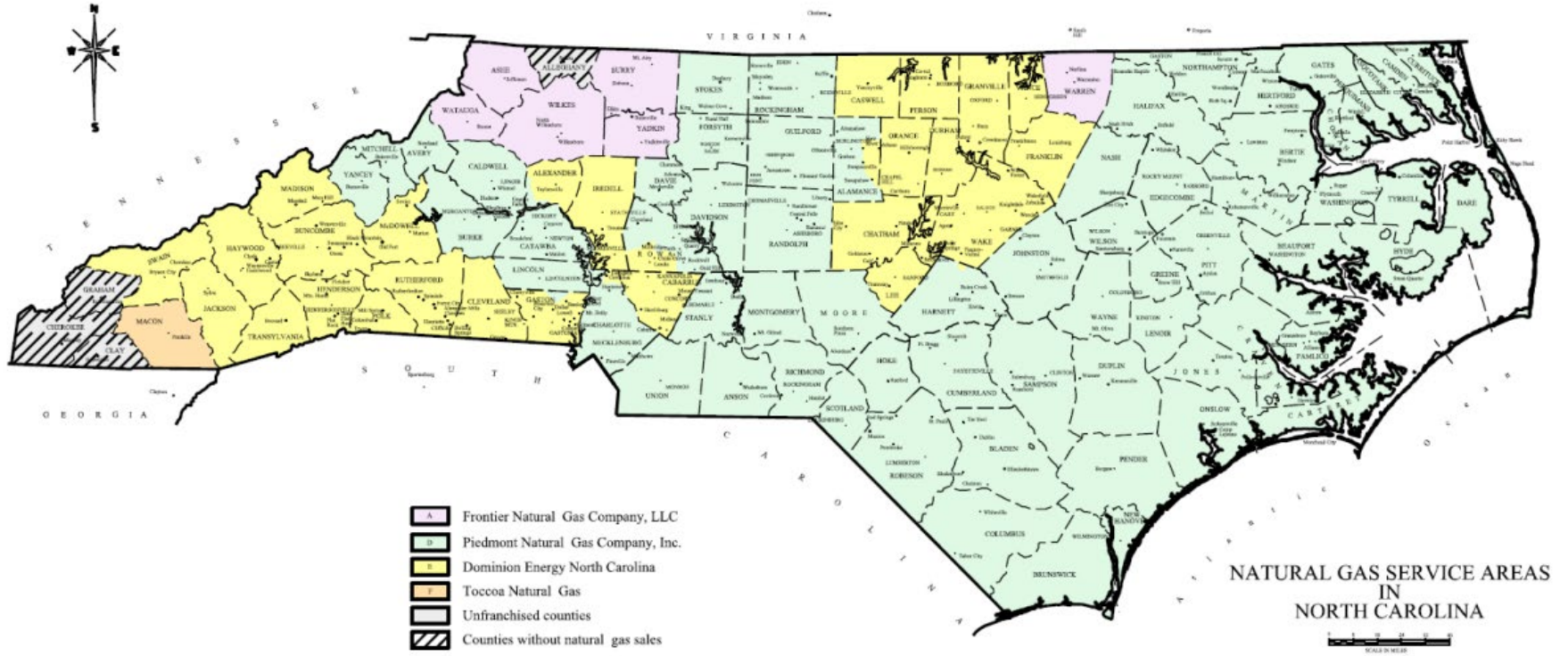


TABLE 3-1
CLASS A GAS COMPANIES
INCOME STATEMENT, BALANCE SHEET, AND CUSTOMER STATISTICS
For the Years 2018, 2019, 2020 and 2021

ITEM	2017	2018	2019	2020	2021	% Change 2020-2021
Number of Companies Regulated	4	4	4	4	4	
Number Included in This Data	2	2	2	2	2	
INCOME STATEMENT (000s):						
Sales--Residential	\$ 748,278	\$ 826,181	820,393	798,923	955,208	19.6 %
Commercial	371,693	383,587	420,318	401,419	493,658	23.0
Industrial	31,328	47,137	19,337	1,273	717	(43.7)
Other Sales	4,960	(29,506)	9,329	8,120	7,672	(5.5)
Total Sales of Gas	1,156,259	1,227,399	1,269,377	1,209,735	1,457,255	20.5
Gas Transported for Others	182,999	35,854	205,907	226,159	178,194	(21.2)
Other Operating Revenues	5,030	151,200	(10,689)	(140)	70,606	(50,532.9)
Total Gas Operating Revenues	\$ 1,344,288	\$ 1,414,453	\$ 1,464,595	\$ 1,435,754	\$ 1,706,055	18.8 %
Expense Items:						
Production Expense	\$ 506,438	\$ 583,078	542,249	488,364	625,496	28.1 %
Natural Gas Storage	3,012	3,380	3,367	3,229	3,923	21.5
Transmission Expense	17,912	23,658	23,826	24,060	30,655	27.4
Distribution Expense	79,244	99,136	99,993	95,726	102,458	7.0
Customer Accounts Expense	29,336	39,675	40,136	40,089	39,991	(0.2)
Customer Service & Informational Expense	3,166	2,734	3,409	3,514	2,218	(36.9)
Sales Expense	7,829	8,083	7,412	7,603	7,591	(0.2)
Administrative & General Expense	149,422	130,353	140,938	144,572	157,835	9.2
Depreciation Expense	162,255	177,231	196,153	213,922	297,180	38.9
Other Expense	(2,729)	(2,831)	(43)	(84,901)	226,813	N/C
Total Operating Expenses Before Taxes	\$ 955,885	\$ 1,064,497	\$ 1,057,440	\$ 936,178	\$ 1,494,160	59.6 %
State Taxes:						
Income Tax	(1,515)	3,677	(2,739)	(3,629)	1,424	(139.2) %
Gross Receipts Tax	1,996	2,133	2,583	3,173	37,014	N/C
Property Tax	32,468	34,767	32,645	37,521	24,754	N/C
Total State Taxes	\$ 32,949	\$ 40,577	\$ 32,489	\$ 37,065	\$ 63,191	70.5 %
Federal Taxes:						
Income Tax	\$ (158,955)	\$ 73,510	\$ (52,228)	\$ 37,521	22,944	(38.9) %
Provision for Deferred Taxes	255,106	(24,722)	93,903	55,881	20,924	N/C
Investment Tax Credit	(130)	(118)	(45)	(28)	355	(1,367.9)
Payroll, Unemployment & Other Federal Taxes	11,294	11,163	11,603	9,058	5,830	(35.6)
Total Federal Taxes	107,315	59,833	53,233	102,432	50,053	(51.1) %
Total State & Federal Taxes	140,265	100,410	85,722	139,497	113,244	(18.8) %
Total Operating Expenses	1,096,150	1,164,907	1,143,162	1,028,968	1,607,320	56.2 %
Net Operating Income	\$ 248,138	\$ 249,546	\$ 321,432	\$ 406,785	\$ 511,519	25.7 %
Other Income & Expenses						
Other Income	\$ 129,579	\$ 24,666	\$ 26,999	\$ 22,671	29,526.4	30.2 %
Allowance for Funds Used During Construction	17,384	20,471	7,936	20,250	22,277.9	10.0
Deductions from Income	8,313	3,363	17,195	10,438	14,519.9	39.1
Taxes on Other Income & Deductions	379	(2,833)	9,672	(552)	2,419.9	(538.4)
Total Other Income & Expense	\$ 138,271	\$ 44,606	\$ 8,068	\$ 33,035	\$ 68,744	108.1 %
Fixed Charges						
Interest on Funded Debt	\$ 92,575	\$ 100,010	\$ 108,385	\$ 44,909	135,383.8	201.5 %
Other Fixed Charges	6,523	12,080	16,697	15,935	9,090.3	(43.0)
Allow. for Borrowed Funds Used During Construction	(2,624)	(3,013)	(19,201)	(8,480)	(10,021.1)	18.2
Total Fixed Charges	\$ 96,474	\$ 109,077	\$ 143,733	\$ 64,583	\$ 134,453	108.2 %
Extraordinary Items	0	0	0	0	0.0	N/C
Net Income	\$ 289,935	\$ 185,075	\$ 185,767	\$ 375,236	\$ 445,810	18.8 %

N/C = Not Comparable

TABLE 3-1
CLASS A GAS COMPANIES
INCOME STATEMENT, BALANCE SHEET, AND CUSTOMER STATISTICS
For the Years 2018, 2019, 2020 and 2021

ITEM	2017	2018	2019	2020	2021	% Change 2020-2021
BALANCE SHEET (000s):						
Utility Plant in Service	\$ 7,259,622	\$ 7,834,383	\$ 8,854,786	\$ 9,569,570	\$ 11,649,709	21.7 %
Construction Work in Progress	279,649	446,300	449,446	617,469	252,147	(59.2)
Acquisition Adjustments	0	0	0	0	0	0
Total Utility Plant	\$ 7,539,271	\$ 8,280,682	\$ 9,304,232	\$ 10,187,039	\$ 11,901,856	16.8 %
Depreciation Reserve	2,246,211	2,362,581	2,499,977	2,629,039	3,025,911	15.1
Net Utility Plant	\$ 5,293,060	\$ 5,918,101	\$ 6,804,255	\$ 7,558,000	\$ 8,875,946	17.4 %
Other Property & Investments:						
Nonutility Property - Net	-	-	-	1,094	4,543	315.3
Investments in Associated Companies	0	0	0	0	0	N/C
Other Investments	135,961	(2,016)	38,994	55,271	18,432	(66.7)
Total Other Property & Investments	\$ 135,961	\$ 28,167	\$ 38,994	\$ 56,366	\$ 86,893	N/C
Cash	22,169	1,252	(16,802)	(20,731)	1,962	(109.5) %
Special Deposits	71	71	96	96	114	18.6
Working Funds	415	48	29	31	-	(100.0)
Temporary Cash Investments	-	-	-	-	-	N/C
Customer Accounts Receivable	380,375	271,979	275,950	262,430	333,421	27.1
Less Accum. Prov. for Uncollectible Acct. Credit	(2,202)	(1,878)	(4,868)	(9,733)	(13,921)	43.0
Materials, Supplies, Merchandise	12,770	12,698	14,944	26,695	27,160	1.7
Stores Expense Undistributed	7	35	171	359	1,507	N/C
Gas Stored Underground	61,975	75,693	63,135	51,656	88,601	71.5
Liquified Natural Gas Stored	17,875	10,169	19,862	16,933	27,807	64.2
Deferred Cost of Purchased Gas	0	0	0	0	0	N/C
Prepayments	6,777	5,428	3,922	5,945	5,350	(10.0)
Miscellaneous Current & Accrued Assets	50,284	53,882	99,394	120,342	152,267	26.5
Other Assets	455,787	653,550	631,355	695,465	841,088	20.9
Total Assets	\$ 6,435,322	\$ 7,029,193	\$ 7,930,435	\$ 8,763,792	\$ 10,428,196	19.0 %
Liabilities & Stockholder's Equity:						
Common Stock	559,388	631,914	631,914	636,631	753,359	18.3
Other Paid-in Capital	633,920	856,553	1,039,525	1,131,994	1,383,266	22.2
Premium on Capital Stock	0	0	0	0	0	N/C
Retained Earnings	816,648	760,807	984,299	1,283,290	1,688,227	31.6
Total Stockholder's Equity	\$ 2,009,956	\$ 2,249,274	\$ 2,654,515	\$ 3,051,916	\$ 3,824,250	25.3 %
Total Long-Term Debt	1,937,191	2,279,432	2,362,152	2,601,081	3,319,982	27.6 %
Miscellaneous Noncurrent	229,562	257,726	312,042	287,135	229,216	(20.2)
Notes Payable	369,087	97,748	-	-	-	-
Accounts Payable	216,331	306,291	387,087	375,292	518,658	38.2
Customer Deposits	18,315	20,144	31,416	33,188	21,690	(34.6)
Taxes Accrued	12,881	59,033	22,408	15,416	42,654	176.7
Interest Accrued	32,296	29,502	30,667	32,266	37,106	15.0
Other Current and Accrued Liabilities	97,901	749,673	805,695	942,456	828,637	(12.1)
Accumulated Deferred Investment Tax Credits	507	401	362	339	713	110.4
Accumulated Deferred Income Taxes	599,696	790,489	870,798	974,896	1,106,533	13.5
Other Liabilities	30,480	47,472	35,408	(13,149)	(28,021)	113.1
Total Liabilities	\$ 4,425,367	\$ 4,637,911	\$ 4,858,034	\$ 5,248,920	\$ 6,077,167	15.8 %
Total Liabilities & Stockholder's Equity	\$ 6,435,322	\$ 6,955,771	\$ 7,581,723	\$ 8,370,010	\$ 10,428,196	24.6 %

TABLE 3-1
CLASS A GAS COMPANIES
INCOME STATEMENT, BALANCE SHEET, AND CUSTOMER STATISTICS
For the Years 2018, 2019, 2020 and 2021

ITEM	2017	2018	2019	2020	2021	% Change 2020-2021
SYSTEMWIDE DATA:						
BALANCE SHEET ITEMS (000s):						
Long-Term Debt	\$ 1,937,191	\$ 2,279,432	\$ 2,362,152	\$ 2,601,081	\$ 3,784,278	45.5 %
Retained Earnings	\$ 816,648	\$ 760,807	\$ 984,299	\$ 1,284,308	\$ 1,924,287	49.8 %
Total Capitalization	\$ 2,753,839	\$ 3,040,238	\$ 3,346,451	\$ 3,885,389	\$ 5,708,565	46.9 %
Long-Term Debt % of Total Capitalization	70.3%	75.0%	70.6%	66.9%	66.3%	(0.9) %
Average Number of Common Shares Outstanding (Actual)	1,100	1,100	1,100	1,100	1,100	0.0 %
Earnings Per Average Common Shares Outstanding (After Preferred Dividends)	\$ 264	\$ 168	\$ 169	\$ 341	\$ 405	18.8 %
CUSTOMER AND MISCELLANEOUS DATA (NC DATA):						
Average Annual Use--Residential Customers (DTs)	51	61	56	52	56	8.1 %
Total Residential Customers	1,180,028	1,204,753	1,230,137	1,262,839	1,287,890	2.0 %
Grand Total--All Type Customers	1,297,234	1,323,328	1,349,921	1,383,277	1,409,292	1.9 %
Average Number Full-Time Employees	2,218	2,156	2,114	2,080	2,066	(0.7) %
Total Salaries and Wages Paid Employees (\$000s)	\$ 161,769	\$ 147,662	\$ 150,017	\$ 155,749	\$ 156,271	0.3 %
Average Annual Compensation Per Employee	\$ 72,938	\$ 68,489	\$ 70,964	\$ 74,879	\$ 75,639	1.0 %

N/C = Not Comparable

D. RETAIL CUSTOMERS, REVENUE, AND USAGE

As shown on Table 3-1, in 2021 the annual average number of natural gas sales customers for Piedmont and PSNC increased 1.9% from the previous year. A summary of total natural gas sales in dekatherms and revenues by customer classification for the years 2018-2021 for the two companies is shown on Table 3-2.

In 2021 industrial sales by PSNC and Piedmont totaled more than 10 million dekatherms and accounted for 1.7% of throughput. This reflects an 11.6% increase from the 2020 industrial sales. Residential sales accounted for 11.7% of the total dekatherm throughput, an increase of 11.3% from 2020.

The average annual residential usages and cost data for the Piedmont and PSNC for the years 2018-202 are shown in Table 3-3.

TABLE 3-2

Percent Change in Deliveries of Gas: (Dekatherms)

Sales--DTs (000s)	2018	2019	2018-2019 % Change	2020	2019-2020 % Change	2021	2020-2021 % Change
Residential	71,231	93,764	31.6 %	62,810	(33.0) %	69,901	11.3 %
Commercial	48,121	59,277	23.2	41,810	(29.5)	45,504	8.8
Industrial	8,570	14,264	66.4	9,031	(36.7)	10,077	11.6
Other	103	54	(47.6)	54	0.0	63	16.7
Total Sales	128,025	172,325	34.6 %	113,705	(34.0) %	125,545	10.4 %
Gas Transported for Others	122,624	453,261	269.6	404,557	(10.7)	470,789	16.4
Total Throughput of Gas	250,649	373,210	48.9 %	518,262	38.9 %	596,334	15.1 %

Sales--DTs (000s)	2016	2017	2016-2017 % Change	2018	2017-2018 % Change
Residential	59,075	58,591	(0.8) %	71,231	21.6 %
Commercial	41,689	42,259	1.4	48,121	13.9
Industrial	6,845	7,051	3.0	8,570	21.5
Other	84	79	(6.0)	103	30.4
Total Sales	107,693	107,980	0.3 %	128,025	18.6 %
Gas Transported for Others	110,382	110,352	(0.0)	122,624	11.1
Total Throughput of Gas	218,075	218,332	0.1 %	250,649	14.8 %

TABLE 3-2

**Summary of Natural Gas Deliveries of
Dekatherms, Revenues and Customers by Classification
With Percent of Totals Shown
Calendar Years 2016, 2017, 2018, 2019, 2020 and 2021**

Sales--DTs (000s)	2019	% of Total	2020	% of Total	2021	% of Total
Residential	93,764	15.1 %	62,810	12.1 %	69,901	11.7 %
Commercial	59,277	9.6	41,810	8.1	45,504	7.6
Industrial	14,264	2.3	9,031	1.7	10,077	1.7
Other	54	0.0	54	0.0	63	0.0
Total Sales	167,359	27.0 %	113,705	21.9 %	125,545	21.1 %
Gas Transported for Others	453,261	73.0	404,557	78.1	470,789	78.9
Total Throughput of Gas	620,620	100.0 %	518,262	100.0 %	596,334	100.0 %

Revenues: (\$000s)						
Residential	\$820,394	56.1 %	\$798,925	55.7 %	\$955,208	56.0 %
Commercial	\$388,815	26.6	\$359,629	25.1	435,266	25.5
Industrial	\$50,203	3.4	\$41,761	2.9	58,324	3.4
Other Sales	937	0.1	863	0.1	1,080	0.1
Total Sales of Gas	1,260,349	86.1	1,201,178	83.8	1,449,878	85.0
Gas Transported for Others	211,118	14.4	230,438	16.1	251,495	14.7
Other Operating Revenues	(7,967)	-0.5	1,974	0.1	4,883	0.3
Total Revenues	\$1,463,500	100.0 %	\$1,433,590	100.0 %	\$1,706,256	100.0 %

Customers: (Year End)						
Residential	1,230,137	91.1 %	1,262,839	91.2 %	1,287,890	91.3 %
Commercial	116,882	8.7	117,533	8.5	118,479	8.4
Industrial	1,347	0.1	1,356	0.1	1,384	0.1
Other	1,555	0.1	1,549	0.1	1,539	0.1
Transportation	1,006	0.1	986	0.1	975	0.0
Total Customers	1,350,927	100.0 %	1,384,263	100.0 %	1,410,267	99.9 %

Sales--DTs (000s)	2016	% of Total	2017	% of Total	2018	% of Total
Residential	59,075	27.1 %	58,591	26.8 %	71,231	28.4 %
Commercial	41,689	19.1	42,259	19.4	48,121	19.2
Industrial	6,845	3.1	7,051	3.2	8,570	3.4
Other	84	0.0	79	0.0	103	0.0
Total Sales	107,693	49.4	107,980	49.5	128,025	51.1 %
Gas Transported for Others	110,382	50.6	110,352	50.5	122,624	48.9
Total Throughput of Gas	218,075	100.0 %	218,332	100.0 %	250,649	100.0 %

Revenues: (\$000s)						
Residential	\$684,188	56.0 %	\$748,278	55.7 %	\$826,181	58.4 %
Commercial	326,300	26.7	372,937	27.7	383,587	27.1
Industrial	28,200	2.3	30,084	2.2	47,137	3.3
Other Sales	1,040	0.1	4,960	0.4	(29,506)	-2.1
Total Sales of Gas	1,039,728	85.2	1,156,259	86.0	1,227,399	86.8
Gas Transported for Others	79,333	6.5	182,999	13.6	35,854	2.5
Other Operating Revenues	101,988	8.4	5,030	0.4	151,200	10.7
Total Revenues	\$1,221,049	100.0 %	\$1,344,288	100.0 %	\$1,414,453	100.0 %

Customers: (Year End)						
Residential	1,157,454	90.9 %	1,180,028	91.0 %	1,287,890	91.3 %
Commercial	112,649	8.8	114,130	8.8	118,479	8.4
Industrial	1,330	0.1	1,332	0.1	1,384	0.1
Other					1,539	
Transportation	1,804	0.1	1,744	0.1	975	0.1
Total Customers	1,273,237	100.0 %	1,297,234	100.0 %	1,410,267	100.0 %

Table 3-3
Class A Natural Gas Companies
Average Annual Residential Usage, Revenue, and Customer Bills
For Calendar Years 2018 through 2021

<u>Company</u>	<u>Average Annual Customer Usage (Dekatherms)*</u>			
	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Piedmont.	53	54	50	50
PSNC	54	56	50	50
Average	54	81	50	50

<u>Company</u>	<u>Average Revenue per Dekatherms (Dollars)</u>			
	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Piedmont.	\$ 11.87	13.23	13.85	15.03
PSNC	\$ 11.25	12.05	11.31	9.87
Average	\$ 11.56	9.46	12.58	12.45

<u>Company</u>	<u>Average Annual Customer Bill (Dollars)</u>			
	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
Piedmont.	\$ 629.31	714.67	692.34	751.39
PSNC	\$ 607.46	677.69	565.56	493.50
Average	\$ 618.39	664.39	628.95	622.45

* NOTE: Dekatherm usage figures have been rounded; therefore, the total annual cost is not exact.

E. GENERAL RATE CASES AND OTHER ADJUSTMENTS TO RATES

On March 22, 2021, Piedmont filed a general rate case in Docket No. G-9, Sub 781 seeking an overall revenue increase of approximately \$109 million, or 10.4% over current revenues. Due to the COVID pandemic, two remote public witness hearings were held in July 2021, and a remote expert witness hearing was held in September 2021.

On April 1, 2021, PSNC filed a general rate case in Docket No. G-5, Sub 632 seeking an overall revenue increase of approximately \$53 million, or 9.3% over current revenues. Due to the COVID pandemic, a remote expert witness hearing

was held in October 2021. The scheduled public witness hearings were canceled after no public witnesses notified the Commission that they desired to testify.

Each of these general rate cases were awaiting final orders by the Commission as of December 31, 2021.

Natural gas delivered to retail customers is passed through at the LDCs' cost, and customer rates are adjusted periodically, as needed, to reflect changes in the costs incurred by the LDCs to purchase natural gas. Table 3-4 shows the approved changes in the benchmark price of natural gas for PSNC and Piedmont during calendar year 2021.

**TABLE 3-4
CLASS A COMPANY
GAS TRACKING CHANGES APPROVED
2021**

Company	Date Filed	Docket No.	Increase/ (Decrease)	Sales Rate Increase/ (Decrease) Per Dekatherm
Piedmont Natural Gas Company, Inc.	06/17/21	G-9, Sub 790	\$57,181,378	\$0.76
Piedmont Natural Gas Company, Inc.	09/16/21	G-9, Sub 792	\$95,299,803	\$1.27
Piedmont Natural Gas Company, Inc.	12/16/21	G-9, Sub 796	(\$36,837,785)	(\$0.51)
Public Service Company of North Carolina, Inc.	09/16/21	G-5, Sub 637	\$62,090,342	\$1.26
Public Service Company of North Carolina, Inc.	11/17/21	G-5, Sub 638	\$49,674,241	\$1.01
Total			\$227,407,979	

F. NATURAL GAS PIPELINE SAFETY

The Commission's Gas Pipeline Safety Section administers a state program adopting federal standards pertaining to the design, installation, inspection, testing, construction, extension, operation, replacement and maintenance of pipeline facilities used to transport natural gas in North Carolina. The Gas Pipeline Safety Section inspects the four Commission-regulated natural gas utilities, eight municipal gas systems, two landfill gas systems, three intrastate transmission systems, six LNG facilities, and one city which has a Public Housing Authority gas system in North Carolina. These systems comprise 95 inspection units which are inspected on an annual basis for compliance with the North Carolina Gas Pipeline Safety Code. These systems include 3,403 miles of transmission mains and 33,745 miles of distribution mains serving 1,574,472 individual service lines in North Carolina.

Recognizing that multiple inspectors were working on the same day on different inspections during 2021, the Gas Pipeline Safety Section spent the equivalent of 906 days inspecting 26 natural gas operators. Of the 95 units inspected, 7 violations were detected. By the end of the year, all of the violations had been corrected. The cost of conducting the gas pipeline safety program for 2021 was \$1,002,615, of which \$643,014 was refunded to the State from the U.S. Department of Transportation.

IV. COMMUNICATIONS INDUSTRY

A. GENERAL

On December 31, 2021, there were 16 local exchange telephone companies (LECs), 211 interexchange long distance carriers (IXCs), 165 competing local providers (CLPs), and 5 shared-tenant service (STS) providers authorized by the Commission. A full list of currently regulated telephone companies, including IXCs and CLPs, can be found on the Commission's website at www.ncuc.net under Industries, Telecommunications, Regulated Company List.

B. LOCAL EXCHANGE SERVICE

Competition and Deregulation

In 2009, in enacting House Bill 1180 (Session Law 2009-238), the General Assembly found that relaxing certain restrictions for traditional telephone companies would relieve consumers of unnecessary costs and burdens, encourage investment, and promote timely deployment of more innovative offerings at more competitive prices for customers. To make the full range of competitive options and offerings available to consumers of communications services while maintaining inflation-based price controls for those existing customers who currently receive and wish to continue receiving only stand-alone basic residential lines from traditional telephone companies, House Bill 1180 added Section 62-133.5(h) to allow companies to elect to operate under Commission-approved price regulation plans or remain under traditional cost-of-service regulation. As shown in Table 4-1, as of December 31, 2021, seven LECs and nine CLPs have elected subsection (h) price plans.

In 2011, the General Assembly enacted Senate Bill 343 (Session Law 2011-52) further amending N.C.G.S. § 62-133.5 by adding a new subsection (m), which if elected by a LEC, allows the company a greater degree of deregulation over the

terms, conditions, rates, and availability of retail service than provided by either traditional cost-of-service regulation or subsection (h) price plans. Price increases for subsection (m) companies are no longer capped by inflation, and those companies are no longer required to serve as a carrier of last resort or submit annual reports. In exchange, they must open their service territory to competition by CLPs. As shown in Table 4-2, as of December 31, 2021, 27 companies, 9 LECs and 18 CLPs, have elected subsection (m) price plans.

Shared Use and Resale

In 1987, the General Assembly enacted Senate Bill 822 (Session Law 1987-445) amending N.C.G.S. § 62-110 by adding a new subsection (d) authorizing the Commission to allow shared use and resale of any telephone service provided to persons who occupy the same contiguous premises — shared tenant service (STS). In 1989, the General Assembly enacted House Bill 486 (Session Law 1989-451) further amending Section 62-110 by adding a new subsection (e) authorizing sharing and resale by nonprofit colleges and universities and their affiliated medical centers. There were five STS providers operating in North Carolina as of December 31, 2021. A list of these providers is provided in Table 4-3.

Payphone Service Providers

A payphone service provider is a subscriber to a local access line, offering telephone service to the public by means of a coin, coinless, or key-operated instrument. A total of 1,803 special certificates for payphone service have been issued, with 24 of these providers still certified as of December 31, 2021.

C. AREA CODES

On June 25, 2021, the Commission approved an all-services distributed overlay to provide relief for the current 910 area code in southeastern North Carolina. As shown in Figure 4-1, this brings the number of area codes serving North Carolina to ten. Customers in the current 910 area code may be assigned numbers with the new area code as soon as October 2022.

D. INTRASTATE (INTEREXCHANGE) LONG DISTANCE SERVICE

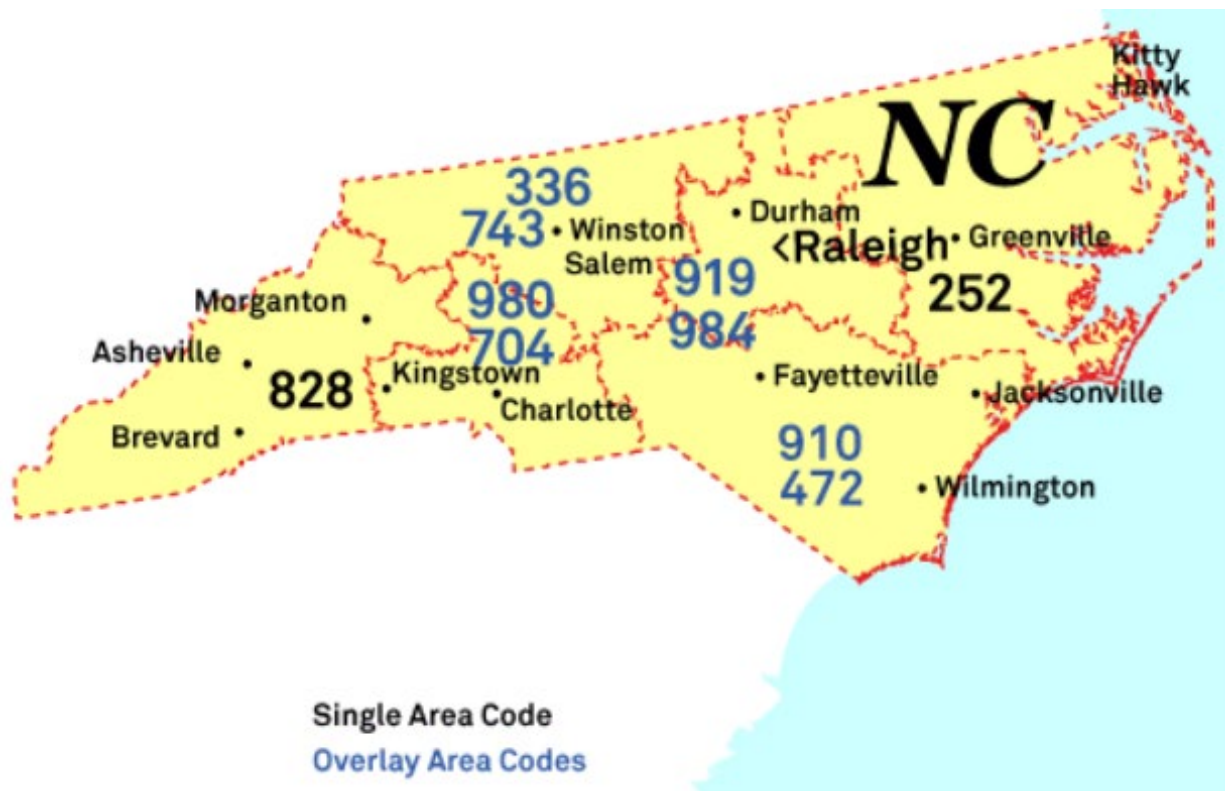
In 2003, Senate Bill 814 (Session Law 2003-91) provided that interLATA and intraLATA long distance service and long distance operator services were sufficiently

competitive and would no longer be regulated by the Commission. However, the Commission does continue to maintain certification authority and authority to hear and resolve complaints against providers of such services alleged to have made changes to the services of customers or imposed charges without appropriate authorization. As of December 31, 2021, 211 IXCs were certified to operate in North Carolina

E. STATISTICAL SUMMARY

As a result of industry competition and deregulation, financial information related to the telecommunications companies is no longer available to provide in this report.

Figure 4-1
North Carolina Area Codes
Approved as of December 31, 2021



Source: North American Numbering Plan Administrator

Table 4-1

**LECs and CLPs Electing Subsection (h) Price Plans
As of December 31, 2021**

<u>LECs</u>	<u>CLPs</u>
Barnardsville Telephone Company	dishNet Wireline, LLC
Citizens Telephone company	ETC Communications, LLC
Ellerbe Telephone Company	Frontier Communications of America Inc.
Frontier Communications of the Carolinas, LLC	Onvoy, LLC
North State Telephone Company	RiverStreet Wireless of North Carolina, Inc.
Saluda Mountain Telephone Company	SCTG Communications
Service Telephone Company	Smithville Telecom, LLC
	South CarolinaNet, Inc.
	Tri-County Communications, Inc.

Table 4-2

**LECs and CLPs Electing Subsection (m) Price Plans
As of December 31, 2021**

<u>LECs</u>	<u>CLPs</u>
BellSouth Telecommunications, LLC	AT&T Corporation
Carolina Telephone and Telegraph Company	CenturyLink Communications, LLC
Central Telephone Company	Comcast Phone of NC, LLC
Mehtel, Inc.	Comporium, Inc.
TelCove Operations, LLC	Crosstel Tandem, Inc.
Verizon South, Inc.	eNetworks, LLC
Windstream Concord Telephone, LLC	Global Crossing Local Services, Inc.
Windstream Lexcom Communications, LLC	Level 3 Communications, LLC
Windstream North Carolina, LLC	Level 3 Telecom of NC, LP
	Lightrunner, LLC
	MCImetro Access Transmission Services Corp.
	North State Communications, Advanced Services, LLC
	Springboard Telecom, LLC
	TDS Metrocom, LLC
	Teleport Communications America, LLC
	Time Warner Cable Information Services (North Carolina), LLC
	Wide Voice, LLC
	XO Communications Services, LLC Inc.

Table 4-3

**Shared Tenant Service Providers
As of December 31, 2021**

Guilford College	Smart City Networks, LP
International Business Machines	University of North Carolina School of the Arts
North Carolina State University	

V. WATER/WASTEWATER INDUSTRY

A. GENERAL

North Carolina law provides that any person owning or operating facilities for furnishing water and sewer service to the public for compensation is a public utility subject to Commission regulation, except when such person's sole operation consists of selling water to fewer than 15 residential customers.

As of December 31, 2021, 92 companies owned 1,793 water and sewer systems in North Carolina regulated by the Commission, including 1,458 water systems and 335 sewer systems. These utilities serve 126,234 water customers and 68,477 sewer customers in 69 counties across North Carolina. This information is summarized by county in Table 5-1 and the map in Figure 5-1. A complete list of companies in each county, the number of systems owned, and the number of customers served is provided in Table 5-2.

In 2021, the Commission received 23 applications for new franchises or notifications of contiguous extensions; 6 applications for transfer of franchises between utilities; 1 application for transfer of franchise to owner exempt from regulation; 5 bond filings; 2 petitions for appointment of emergency operators; and 5 formal complaints.

As of December 31, 2021, the Commission regulated 1,984 water and sewer resellers, as further detailed below.

B. STATISTICAL SUMMARY DATA

Figure 5-1 and Table 5-1 provide a summary by county of the number of Commission-regulated water and sewer utilities and their customers. Table 5-2 provides a detailed breakdown by county of the utilities serving customers in each

county, the numbers of water and sewer customers, and the numbers of systems.

Of the 92 water and sewer companies franchised to operate in 2021, 75 filed annual reports, and the current statistical and operating data is available for these 75 companies in Table 5-3. These companies reported receiving \$156,673,013 in annual water and sewer utility revenues in during calendar year 2021.

For the other 17 companies, which did not file annual reports for 2021, the most recent statistical data received by the Commission is presented in Table 5-4. The most current statistical data for these companies is included to illustrate the total scope of the regulated water and sewer industry in North Carolina. Some of these companies are under emergency operators, and although required to file financial information, it is not always in the form of an annual report. The Commission has adopted a simplified annual report which should encourage small utilities to maintain minimum records of their revenues and expenses. This should enable them to keep accurate records and provide them with the required information needed for general rate cases.

C. GENERAL RATE CASES AND OTHER ADJUSTMENTS TO RATES

The Commission decided two general rate cases involving water and sewer companies during 2021. These cases affected 661 water customers and 312 sewer customers. Of the cases decided, the total requested increase in water revenues was \$89,484 annually, and the Commission approved \$52,023. The requested increase in sewer revenues was \$40,267 annually, and the Commission approved \$40,267.

Pursuant to Section 62-133.12, enacted by House Bill 710 (Session Law 2013-106) in 2013, and Commission Rules R7-39 and R10-26, the Commission approved water system improvement charges (WSIC) and sewer system improvement charges (SSIC) for Aqua North Carolina, Inc., and Carolina Water Service, Inc. of North Carolina in 2021. These additional WSIC/SSIC revenues approved by the Commission affected approximately 111,702 water customers and 39,688 sewer customers. The total requested increase in WSIC revenues was \$859,525, and the Commission approved \$867,331. The total requested increase in SSIC revenues was \$709,474, and the Commission approved \$652,883.

The Commission approved 20 tariff revisions for the purpose of passing through to customers the increased cost of purchasing water/sewer utility service from other utilities, affecting approximately 11,329 customers and increasing annual water and sewer revenues by approximately \$471,761.

D. WATER AND SEWER BOND REQUIREMENT

In 1987, in House Bill 747 (Session Law 1987-490), the General Assembly enacted Section 62-110.3 requiring all regulated water and sewer utility system owners seeking authority to serve a new franchise territory to furnish a bond secured in an amount not less than \$10,000 nor more than \$200,000. On April 15, 1995, in Senate Bill 207 (Session Law 1995-28), Section 62-110.3 was amended eliminating the \$200,000 cap on the bond.

Bonds are posted for use by the Commission in the event that an emergency operator is needed to take over a system and also to provide an incentive for utility companies to properly

operate and maintain their systems. Acceptable securities are obligations of the United States, obligations of the State of North Carolina, certificates of deposit, and irrevocable letters of credit. A total of \$22,200,501.19 in bonds had been posted as of December 31, 2021.

E. RESALE OF WATER AND SEWER SERVICE

In 1996, the General Assembly enacted Senate Bill 1183 (Session Law 1995-753), adding subsection (g) to N.C.G.S. § 62-110 and authorizing the resale of water and sewer service to persons occupying the same contiguous premises — including apartments, condominiums, and other contiguous residential units — at a rate or charge which does not exceed the actual purchase price of such service to the provider, plus a reasonable administrative fee. The law was subsequently amended to allow manufactured home parks and, ultimately, single-family homes to be served by resellers, removing the requirement that premises be contiguous.

In 2009, Senate Bill 661 (Session Law 2009-279) amended subsection (g) to allow resellers to use the hot water capture, cold water allocation method for contiguous dwelling units built prior to 1989 for billing purposes when metered measurement of all water consumed was not possible. In 2019, House Bill 432 (Session Law 2019-56) further amended subsection (g) to allow the lessor of the unit to pass through and charge the lessee a flat rate for water or sewer service when the lessor is charged a flat rate.

During 2021 there were 1,346 filings with the Commission regarding water or sewer resale. There were 185 applications for resale authority affecting 30,040 customers,

resulting in annual revenues of \$20,686,038. There were 189 applications to transfer resale authority affecting 40,383 customers, resulting in net increased annual revenues of \$587,540. There were 970 filings to revise rates affecting 228,045 customers, resulting in net increased annual revenues of \$4,741,288. Resale authority was canceled for 53 service areas, affecting 9,324 customers and annual revenues of \$5,802,912. Seven filings were withdrawn or rendered moot by other actions.

In 2021, the Commission issued six certificates for single family dwellings resale authority. There were also 73 annual address update filings for resale of water/sewer utility service in single family dwellings.

As of the end of 2021, the Commission had granted certificates of authority for resale of water or sewer service for approximately 1,810 apartment complexes, condominiums, townhomes, or mobile home parks and 77 single-family dwellings.

F. REGULATED VS. NONREGULATED MONTHLY CHARGES

Comparative monthly charges for residential water service of select nonregulated municipal systems and regulated water systems in North Carolina are shown in Table 5-5.

FIGURE NO. 5-1

DISTRIBUTION OF CUSTOMERS SERVED BY: REGULATED WATER & SEWER UTILITIES

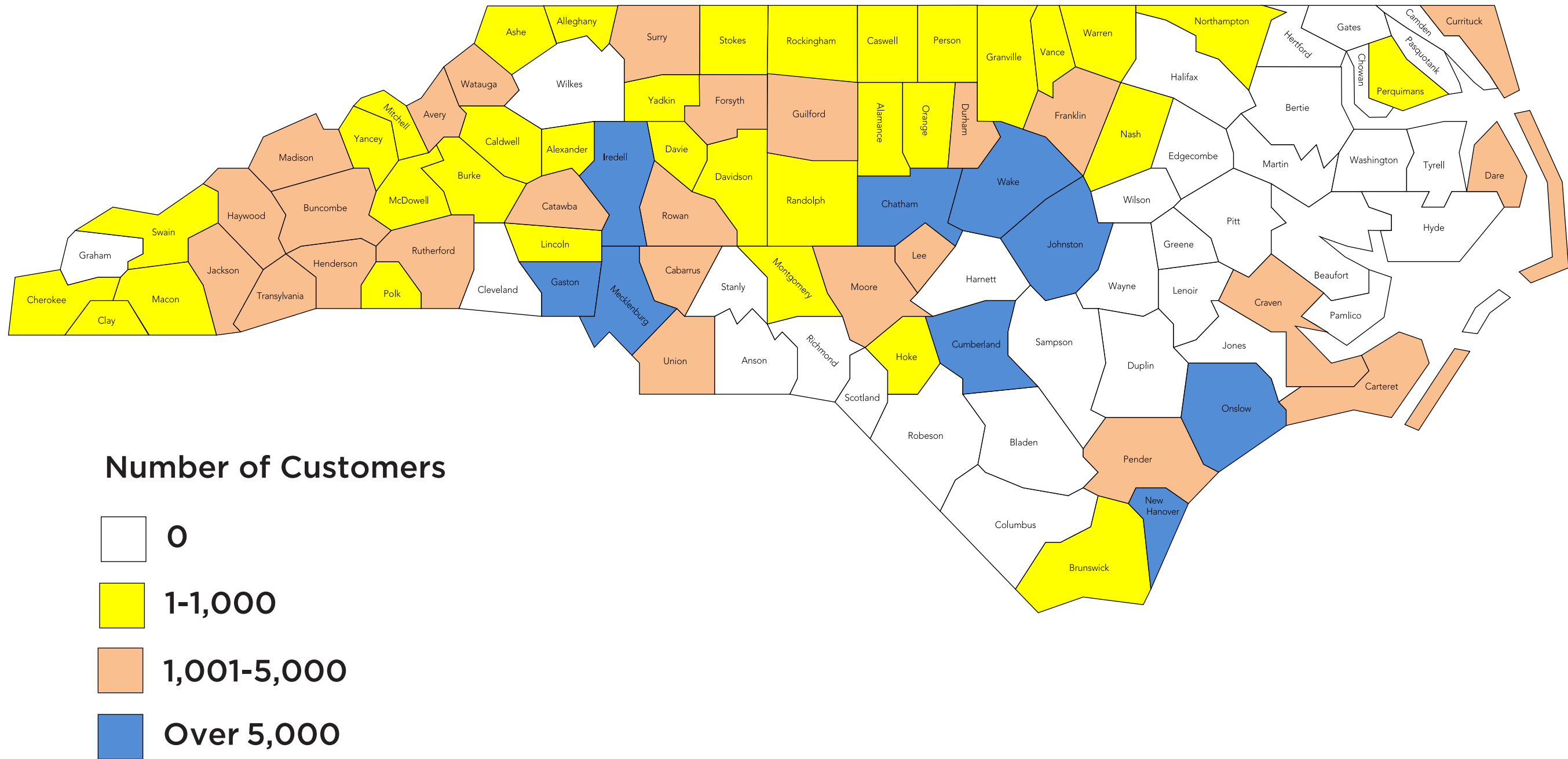


TABLE 5-1				
DISTRIBUTION OF WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021				
COUNTY	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Alamance	325	-	6	-
Alexander	164	-	6	-
Alleghany	461	83	2	1
Ashe	622	252	5	2
Avery	2,376	1,723	7	3
Bladen	-	-	-	-
Brunswick	156	795	1	1
Buncombe	1,144	1,031	9	5
Burke	141	-	2	-
Cabarrus	1,639	76	27	2
Caldwell	273	-	2	-
Carteret	1,122	2,001	4	21
Caswell	43	-	1	-
Catawba	3,288	157	71	5
Chatham	1,353	7,045	13	19
Cherokee	361	71	1	1
Clay	64	48	1	1
Craven	1,971	2,337	1	2
Cumberland	14,582	86	110	2
Currituck	112	2,487	1	7
Dare	-	1,278	-	4
Davidson	70	1,364	1	7
Davie	30	-	1	-
Durham	1,446	99	21	2
Forsyth	1,423	1,374	21	10
Franklin	2,395	2	8	1
Gaston	6,335	71	126	2
Granville	22	-	1	-
Guilford	4,302	282	79	4
Haywood	989	860	2	2
Henderson	996	816	11	6
Hoke	38	-	1	-
Iredell	5,562	809	70	21
Jackson	2,142	775	5	3
Johnston	6,367	4,043	76	49
Lee	1,953	1,653	3	1
Lincoln	399	-	8	-
Macon	286	-	2	-
Madison	708	710	1	1
McDowell	146	-	3	-
Mecklenburg	5,891	4,808	34	16
Mitchell	67	-	1	-
Montgomery	733	26	2	1
Moore	2,698	584	7	3
Nash	88	-	2	-
New Hanover	5,147	3,389	52	40
Northampton	110	-	1	-
Onslow	21	10,979	1	13
Orange	651	-	12	-
Pender	1,794	2,681	3	8
Perquimans	-	511	-	1
Person	44	-	1	-
Polk	59	43	3	1
Randolph	574	60	13	2
Rockingham	441	1	11	1
Rowan	1,336	44	27	1
Rutherford	1,247	437	2	1
Stanly	-	-	-	-
Stokes	45	125	1	1
Surry	1,644	-	47	-
Swain	123	123	1	1
Transylvania	1,948	1,033	6	2
Union	238	2,364	1	8
Vance	76	-	2	-
Wake	32,958	7,815	497	46
Warren	340	-	8	-
Watauga	1,771	1,126	8	4
Yadkin	151	-	4	-
Yancey	233	-	1	-
Grand Total	126,234	68,477	1,458	335

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Alamance	325	-	6	-
Aqua	325		6	
Alexander	164	-	6	-
Aqua	164		6	
Alleghany	461	83	2	1
Aqua	189	83	1	1
Carolina Water Services Inc. of NC	272		1	
Ashe	622	252	5	2
A & D Water Service, Inc	44	44	1	1
Aqua	197		2	
Carolina Water Services Inc. of NC	147		1	
JL Golf Management LLC	234	208	1	1
Avery	2,376	1,723	7	3
Aqua	1		1	
Carolina Water Services Inc. of NC	2,104	1,528	4	2
GGCC Utility, Inc.	271	195	2	1
Bladen	-	-	-	-
Brunswick	156	795	1	1
904 Georgetown Treatment Plant, LLC		795		1
B & C Development, Inc.	156		1	
Buncombe	1,144	1,031	9	5
A & D Water Service, Inc	77		2	
Aqua	81		2	
Carolina Water Services Inc. of NC	306	690	1	2
Christmount Christian Academy	105	105	1	1
Dry Ridge Properties, LLC	54	54	1	1
Flat Creek Utilities LLC	182	182	1	1
Ridgecrest Water Utility	339		1	
Burke	141	-	2	-
Aqua	141		2	
Cabarrus	1,639	76	27	2
Aqua	1,066		20	
Carolina Water Services Inc. of NC	338	66	2	1
Cook, William d/b/a Green Oaks Water	21		1	
Corriher Water Service, Inc.	204		3	
Icebreaker Development LLC	10	10	1	1
Caldwell	273	-	2	-
Carolina Water Services Inc. of NC	146		1	

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Joyceton Water Works, Inc.	127		1	
Carteret	1,122	2,001	4	21
Aqua	234	298	3	4
Beacons Reach Master Assoc Inc	-	515	-	1
C & P Enterprises, Inc.		89		2
Carolina Water Services Inc. of NC	888	838	1	3
Enviracon Utilities, Inc.		3		3
Harkers Island Sewer Company, LLC		136		3
Old North State Company, LLC		2		1
Sugarloaf Utility, Inc.		120		4
Caswell	43	-	1	-
Aqua	43		1	
Catawba	3,288	157	71	5
Aqua	3,248	157	70	5
Corriher Water Service, Inc.	40		1	
Chatham	1,353	7,045	13	19
Aqua	1,288	3,392	12	13
Fitch Creations, Inc. dba Fearington Utilities		1,422		4
Old North State Company, LLC	65	2,231	1	2
Cherokee	361	71	1	1
Carolina Water Services Inc. of NC	361	71	1	1
Clay	64	48	1	1
Carolina Water Services Inc. of NC	64	48	1	1
Craven	1,971	2,337	1	2
Carolina Water Services Inc. of NC	1,971	2,337	1	2
Cumberland	14,582	86	110	2
Aqua	14,243	85	105	1
Carolina Water Services Inc. of NC	299		3	
Old North Utility Services, Inc.	1	1	1	1
Old North State Company, LLC	39		1	
Currituck	112	2,487	1	7
Carolina Water Services Inc. of NC		1,093		2
Enviro-Tech of North Carolina		229		1
Pine Island - Currituck LLC		743		3
Ponderosa Enterprises, Inc.	112		1	-
Sandler Utilities at Mill Run, LLC		422		1
Dare	-	1,278	-	4
Carolina Water Services Inc. of NC		652		1
KDHWWT, LLC		435		1

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Outer Banks/Kinnakeet Associates, LLC		184		1
Pine Island - Currituck LLC		7		1
Davidson	70	1,364	1	7
Aqua		737		5
Meadowlands Development LLC	-	559	-	1
Old North State Company, LLC	70	68	1	1
Davie	30	-	1	-
Aqua	30		1	
Durham	1,446	99	21	2
Aqua	1,343	99	20	2
Carolina Water Services Inc. of NC	103		1	
Forsyth	1,423	1,374	21	10
Aqua	621	647	16	8
Carolina Water Services Inc. of NC	796	721	4	1
Mount Tabor Place Phase II LLC	6	6	1	1
Franklin	2,395	2	8	1
Aqua	169		4	
Carolina Water Services Inc. of NC	50		1	
Old North State Company, LLC	90		2	
Total Environmental Solutions, Inc.	2,086	2	1	1
Gaston	6,335	71	126	2
A & D Water Service, Inc	64		1	
Aqua	5,809		118	
Carolina Water Services Inc. of NC	462	71	7	2
Granville	22	-	1	-
Aqua	22		1	
Guilford	4,302	282	79	4
Aqua	3,735	11	66	1
DFHC Corp	4	4	1	1
JPC Utilities, LLC	40	40	1	1
Old North State Company, LLC	296		10	
YES AF Utilities EXP, LLC	227	227	1	1
Haywood	989	860	2	2
Lake Junaluska Assembly, Inc	876	810	1	1
Springdale Water Company	113	50	1	1
Henderson	996	816	11	6
A & D Water Service, Inc	149	357	2	4
Aqua	509		6	
Carolina Water Services Inc. of NC	326		2	

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Etowah Sewer Company		459		2
Fairfield Water Company	12		1	
Hoke	38	-	1	-
Aqua	38		1	
Iredell	5,562	809	70	21
Aqua	3,395	728	65	20
Carolina Water Services Inc. of NC	1,847		3	
Corriher Water Service, Inc.	239		1	
Watercrest Estates	81	81	1	1
Jackson	2,142	775	5	3
Carolina Water Services Inc. of NC	1,857	770	2	1
Dillsboro Water and Sewer, Inc	3	4	1	1
HH Water, LLC	243		1	
JACABB Utilities, LLC	39	1	1	1
Johnston	6,367	4,043	76	49
Aqua	5,270	3,532	71	47
Carolina Water Services Inc. of NC	1,097	511	5	2
Lee	1,953	1,653	3	1
Carolina Water Services Inc. of NC	1,885	1,653	2	1
Farm Waterworks	68		1	
Lincoln	399	-	8	-
Aqua	399		8	
Macon	286	-	2	-
Carolina Water Services Inc. of NC	286		2	
Madison	708	710	1	1
Carolina Water Services Inc. of NC	708	710	1	1
McDowell	146	-	3	-
Aqua	42		1	
Bear Den Acres Development, Inc.	61		1	
Carolina Water Services Inc. of NC	43		1	
Mecklenburg	5,891	4,808	34	16
Aqua	1,537	1,356	14	10
Carolina Water Services Inc. of NC	4,141	3,415	16	5
IA Matthews Sycamore, LP	37	37	1	1
Mauney, William K	20	-	1	-
Water Resources, Inc.	156		2	
Mitchell	67	-	1	-
Aqua	67		1	
Montgomery	733	26	2	1

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Baytree Waterfront Properties, Inc.		26		1
Carolina Water Services Inc. of NC	733		2	
Moore	2,698	584	7	3
Aqua	894	583	4	2
Carolina Water Services Inc. of NC	1,803		2	
Old North Utility Services, Inc.	1	1	1	1
Nash	88	-	2	-
Aqua	38		1	
Carolina Water Services Inc. of NC	50		1	
New Hanover	5,147	3,389	52	40
Aqua	4,533	3,129	47	37
CBL & Associates Management, Inc.	88	70	2	2
Carolina Water Services Inc. of NC	336		2	
Royal Palms Water & Sewer	190	190	1	1
Northampton	110	-	1	-
Aqua	110		1	
Onslow	21	10,979	1	13
Aqua	21	467	1	1
Blue Creek Utilities, Inc.		345		4
Carolina Water Services Inc. of NC		1,066		2
Old North State Company, LLC		1,479		3
Pluris, LLC		5,925		1
Pluris Webb Creek, LLC		1,406		1
Rock Creek Environmental Company, Inc.		291		1
Orange	651	-	12	-
Aqua	651		12	
Pender	1,794	2,681	3	8
Aqua	294	489	1	2
Carolina Water Services Inc. of NC	1,500	946	2	2
Old North State Company, LLC		335		3
Pluris Hampstead, LLC		911		1
Perquimans	-	511	-	1
Albemarle Plantation Utility Co., Inc		511		1
Person	44	-	1	-
Aqua	44		1	
Polk	59	43	3	1
Aqua	59	43	3	1
Randolph	574	60	13	2
Aqua	564	60	12	2

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Old North State Company, LLC	10		1	
Rockingham	441	1	11	1
Aqua	413		10	
Britthaven Utilities		1		1
Old North State Company, LLC	28		1	
Rowan	1,336	44	27	1
Aqua	931	44	19	1
Corriher Water Service, Inc.	405		8	
Rutherford	1,247	437	2	1
Aqua	128		1	
Carolina Water Services Inc. of NC	1,119	437	1	1
Stokes	45	125	1	1
Aqua	45	125	1	1
Surry	1,644	-	47	-
Aqua	1,600		45	
Woods Water Works, Inc.	44		2	
Swain	123	123	1	1
Conleys Creek Limited Partnership	123	123	1	1
Transylvania	1,948	1,033	6	2
A & D Water Service, Inc		16		1
Aqua	263		4	
Carolina Water Services Inc. of NC	1,685	1,017	2	1
Union	238	2,364	1	8
Aqua		1,638		7
Carolina Water Services Inc. of NC		726		1
JAARS, INC	238		1	
Vance	76	-	2	-
Aqua	76		2	
Wake	32,958	7,815	497	46
Aqua	26,831	3,557	433	27
Carolina Water Services Inc. of NC	2,466	2,830	21	11
Chatham Utilities, Inc.	145	145	1	1
Clarke Utilities, Inc.	503	315	7	3
Crosby Utilities Inc.	208	288	1	2
Gensinger, John W.	35		1	
KRJ Utilities, Inc.	1,013	409	1	1
MECO Utilities, Inc.	271	271	1	1
McCullers Pines Water	12		1	
Mobile Hills Estate	37		1	

TABLE 5-2

**DISTRIBUTION SUMMARY OF CUSTOMERS AND SYSTEMS OF ALL NC REGULATED
WATER AND SEWER UTILITIES BY COUNTIES AS OF DECEMBER 31, 2021**

County	Number of Customers		Number of Systems	
	Water	Sewer	Water	Sewer
Old North State Company, LLC	1,226		27	
Prior Construction Company, Inc.	211		2	
Warren	340	-	8	-
Aqua	340		8	
Watauga	1,771	1,126	8	4
Aqua	32		1	
Carolina Water Services Inc. of NC	1,126	197	6	1
Hawknest Utilities, Inc.		2		1
Water Quality Utilities, Inc.		778		1
Water Resources Management, Inc.	613	149	1	1
Yadkin	151	-	4	-
Aqua	151		4	
Yancey	233	-	1	-
Carolina Water Services Inc. of NC	233		1	
Grand Total	126,234	68,477	1,458	335

TABLE 5-3

WATER AND SEWER COMPANIES REGULATED BY THE NORTH CAROLINA UTILITIES COMMISSION
 REVENUES, CUSTOMERS, AND NUMBER OF SYSTEMS
 Data As Of December 31, 2021

Company	County	Docket Number	Annual Revenues		Number of Customers		Number of Systems		Utility Plant	
			Water	Sewer	Water	Sewer	Water	Sewer	Water	Sewer
904 Georgetown Treatment Plant LLC	Brunswick	W-1141	\$0	\$239,257	0	795	0	1	\$0	\$1,008,977
A & D Water Service, Inc	Transylvania	W-1049	\$208,818	\$228,397	753	531	7	7	\$95,701	\$3,712
Albemarle Plantation Utility Co., Inc	Perquimans	W-1189	\$0	\$270,454	0	511	0	1	\$0	\$438,454
Aqua	(1) footnote	W-218	\$42,169,173	\$17,043,844	81,321	20,409	1,218	213	\$366,709,373	\$188,634,130
B & C Development, Inc.	Brunswick	W-924	\$28,080	\$0	156	0	1	1	\$61,752	\$0
Baytree Waterfront Properties, Inc.	Montgomery	W-938	\$0	\$11,340	0	26	0	1	\$0	\$205,613
Bear Den Acres Development, Inc.	McDowell	W-1040	\$25,810	\$0	61	0	1	0	\$90,945	\$0
Beacons Reach Master Assoc Inc	Carteret	W-966	\$0	\$389,412	0	515	0	1	\$0	\$3,815,184
Blue Creek Utilities, Inc.	Onslow	W-857	\$0	\$341,694	0	345	0	4	\$0	\$341,694
Britthaven Utilities	Rockingham	W-1015	\$0	\$0	0	1	0	1	\$0	\$45,323
CBL & Associates Management, Inc.	New Hanover	W-1311	\$123,244	\$78,699	117	117	4	4	\$0	\$0
C & P Enterprises, Inc.	Carteret	W-1063	\$0	\$63,961	0	89	0	2	\$0	\$209,518
Carolina Water Services Inc. of NC	(2) footnote	W-354	\$21,471,472	\$18,626,487	34,471	21,393	103	41	\$137,123,263	\$123,485,427
Chatham Utilities, Inc.	Wake	W-1240	\$63,765	\$78,817	144	144	1	1	\$0	\$0
Christmount Christian Assembly	Buncombe	W-1079	\$58,723	\$35,520	105	105	1	1	\$299,799	\$170,140
Clarke Utilities, Inc.	Wake	W-1205	\$218,116	\$185,803	616	330	8	3	\$948,808	\$410,495
Conley's Creek Limited Partnership	Swain	W-1120	\$74,061	\$35,972	123	123	1	1	\$825,022	\$812,095
Cook, William dba Green Oaks Water	Cabarrus	W-1262	\$7,863	\$0	21	0	1	0	\$6,750	\$0
Corriher Water Service, Inc.	(3) footnote	W-233	\$350,496	\$0	888	0	13	0	\$260,227	\$0
Crosby Utilities Inc.	Wake	W-992	\$43,829	\$152,517	208	288	1	2	\$11,606	\$70,147
DFHC Corp	Guilford	W-1315	\$1,466	\$447	4	4	1	1	0	0
Dillsboro Water and Sewer, Inc	Jackson	W-1303	\$86,368	\$8,414	3	4	1	1	\$0	\$0
Dry Ridge Properties, LLC	Buncombe	W-1299	\$14,883	\$15,184	54	54	1	1	\$124,883	\$105,670
Enviracon Utilities, Inc.	Carteret	W-1236	\$0	\$186,288	0	3	0	3	\$0	\$1
Enviro-Tech of North Carolina	Currituck	W-1165	\$0	\$143,928	0	229	0	1	\$0	\$382,405
Etowah Sewer Company	Henderson	W-933	\$0	\$234,021	0	459	0	2	\$0	\$870,463
Fairfield Water Company	Henderson	W-1226	\$23,608	\$0	12	0	1	0	\$32,759	\$0
Farm Water Works	Lee	W-844	\$38,901	\$0	69	0	1	0	\$37,813	\$0
Fearrington Utilities, Fitch Creations, Inc. dba	Chatham	W-661	\$0	\$389,509	0	1,431	0	4	\$0	\$464,245
Flat Creek Utilities LLC	Buncombe	W-1272	\$21,991	\$33,834	182	182	1	1	175,016	0
Gensinger, John W. (Pineview Estates)	Wake	W-549	\$19,251	\$0	35	0	1	0	\$41,888	\$0
GGCC Utility Inc.	Avery	W-755	\$244,299	\$129,140	271	195	2	1	\$1,165,894	\$618,020
HH Water, LLC	Jackson	W-1318	\$0	\$0	243	0	1	0	1,157,818	0
Harkers Island Sewer Company, LLC	Carteret	W-1297	\$0	\$135,426	0	136	0	1	\$0	\$260,382
Hawknest Utilities, Inc.	Watauga	W-1077	\$0	\$24,400	0	2	0	1	\$0	\$37,180

FIGURE NO. 5-3

WATER AND SEWER COMPANIES REGULATED BY THE NORTH CAROLINA UTILITIES COMMISSION
 REVENUES, CUSTOMERS, AND NUMBER OF SYSTEMS
 Data As Of December 31, 2021

Company	County	Docket Number	Annual Revenues		Number of Customers		Number of Systems		Utility Plant	
			Water	Sewer	Water	Sewer	Water	Sewer	Water	Sewer
Icebreaker Development LLC	Cabarrus	W-1313	\$0	\$0	10	10	1	1	0	
IA Matthews Sycamore, LP	Mecklenburg	W-1304	\$0	\$0	37	37	1	1	0	0
JAARS Inc.	Union	W-1136	\$46,202	\$0	238	0	1	0	161,596	0
JACABB Utilities, LLC	Jackson	W-1298	\$0	\$0	39	1	1	2	\$0	\$0
JL Golf Management LLC	Ashe	W-1296	\$87,618	\$124,288	264	208	1	1	\$0	\$43,818
Joyceton Water Works, Inc.	Caldwell	W-4	\$19,034	\$0	127	0	1	0	\$337,912	\$0
JPC Utilities, LLC	Guilford	W-1263	\$103,388	\$97,600	40	40	1	1	\$533,849	\$1,369,563
KDHWTP, LLC	Dare	W-1160	\$0	\$779,862	0	435	0	1	\$0	5,484,983
KRJ Utilities	Wake	W-1075	\$305,259	\$285,832	1,013	409	2	1	\$2,023,512	\$2,313,270
Lake Junaluska Assembly, Inc	Haywood	W-1274	\$388,147	\$456,812	876	810	1	1	\$0	\$0
Mauney, William K	Mecklenburg	W-560	\$10,067	\$0	20	0	1	0	\$18,876	\$0
McCullers Pines Water	Wake	W-727	\$4,320	\$0	12	0	1	0	\$0	\$0
Meadowlands Development LLC	Davidson	W-1259	\$0	\$304,384	0	559	0	1	\$0	\$0
MECO Utilities Inc.	Wake	W-1166	\$128,877	\$190,722	271	271	1	1	\$3,544	\$0
Mobile Hills Estates Water System (EO)	Wake	W-224	\$18,292	\$0	38	0	1	0	\$128,753	\$0
Mount Tabor Place Phase II, LLC	Forsyth	W-1283	\$2,389	\$2,424	6	6	1	1	\$0	\$0
Old North State Company, LLC	(4) footnote	W-1300	\$908,380	\$2,136,561	1,870	4,893	43	10	\$11,469,848	\$27,229,057
Old North Utility Services	Cumberland / Moore	W-1279	\$19,758,866	\$15,499,923	2	2	2	2	\$3,535,947	\$0
Overhills Water Company, Inc.	Cumberland	W-175	\$127,264	\$0	273		1	0	127,898	0
Outerbanks Kinnakeet Associates, LLC	Dare	W-1125		\$137,519		184		2	0	74,361
Pine Island - Currituck, LLC	Currituck	W-1072	\$0	\$461,005	0	750	0	3	\$0	\$2,418,086
Pluris, LLC	Onslow	W-1282	\$0	\$4,237,637	0	5,925	0	1	\$0	\$30
Pluris Hampstead, LLC	Pender	W-1305	\$0	\$1,368,475	0	911	0	1	\$0	\$12,801,742
Pluris Webb Creek, LLC	Onslow	W-1314	\$0	\$1,279,008	0	1,406	0	1	\$0	\$7,416,943
Ponderosa Enterprises	Currituck	W-1086	\$23,717	\$0	112	0	1	0	\$48,400	\$0
Prior Construction Co., Inc.	Wake	W-567	\$56,790	\$0	213	0	2	0	\$100,893	\$0
Ridgecrest Water Utility	Buncombe	W-71	\$117,064	\$0	340	0	1	0	\$1,674,388	\$0
Rock Creek Environmental Company	Onslow	W-830	\$0	\$110,231	0	288	0	1	\$0	\$563,849
Royal Palms Water & Sewer	New Hanover	W-1105	\$69,848	\$64,475	190	190	1	1	\$132,173	\$146,055
Sandler Utilities at Mill Run, L. C.	Currituck	W-1130	\$0	\$250,408	0	422	0	1	\$0	\$1,891,711
Saxapahaw Utility Company	Alamance	W-1250	\$149,423	\$0	166	0	1	0	\$443,552	\$0
Springdale Water & Sewer	Haywood	W-1324	\$14,519	\$10,259	113	50	1	1	\$50,000	\$50,000
Sugarloaf Utility, Inc.	Carteret	W-1154	\$0	\$193,277	0	120	0	4	\$0	\$73,215
Total Environmental Solutions, Inc.	Franklin	W-1146	\$1,093,877	\$23,472	2,086	2	1	1	\$448,683	\$179,359
Water Quality Utilities, Inc.	Watauga	W-1264	\$0	\$392,890	0	778	0	1	\$0	\$519,000
Water Resources Management, Inc.	Watauga	W-1073	\$149,486	\$50,422	613	149	1	1	\$25,369	\$7,279

FIGURE NO. 5-3

WATER AND SEWER COMPANIES REGULATED BY THE NORTH CAROLINA UTILITIES COMMISSION
REVENUES, CUSTOMERS, AND NUMBER OF SYSTEMS
 Data As Of December 31, 2021

Company	County	Docket Number	Annual Revenues		Number of Customers		Number of Systems		Utility Plant	
			Water	Sewer	Water	Sewer	Water	Sewer	Water	Sewer
Water Resources, Inc.	Mecklenburg	W-1034	\$63,716	\$0	156	0	2	0	\$49,562	\$0
Watercrest Estates	Iredell	W-1021	\$29,742	\$46,891	81	81	1	1	\$24,488	\$24,488
Woods Waterworks, Inc.	Surry	W-735	\$13,246	\$0	44	0	2	0	\$17,000	\$0
YES AF Utilities EXP, LLC	Guilford	W-1302	\$34,385	\$67,735	227	227	1	1	\$88,066	\$145,264
TOTAL			\$89,018,135	\$67,654,878	129,334	67,585	1,446	347	\$530,613,626	\$379,656,365

Total Number of Current Companies 75

- (1) Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Cabarrus, Carteret, Caswell, Catawba, Chatham, Cumberland, Davidson, Durham, Forsyth, Gaston, Granville, Guilford, Henderson, Hoke, Iredell, Johnston, Lincoln, McDowell, Mitchell, Mecklenburg, Moore, Nash, New Hanover, Onslow, Orange, Pender, Person, Polk, Randolph, Rockingham, Rowan, Rutherford, Stokes, Surry, Transylvania, Union, Vance, Wake, and Yadkin.
- (2) Alleghany, Ashe, Avery, Buncombe, Cabarrus, Caldwell, Carteret, Cherokee, Clay, Craven, Cumberland, Currituck, Dare, Durham, Forsyth, Franklin, Gaston, Henderson, Iredell, Jackson, Johnston, Lee, Macon, Madison, McDowell, Mecklenburg, Montgomery, Moore, Nash, New Hanover, Onslow, Pender, Rutherford, Transylvania, Union, Wake, Watauga, and Yancey.
- (3) Cabarrus, Catawba, Iredell, and Rowan.
- (4) Carteret, Chatham, Cumberland, Davidson, Durham, Franklin, Guilford, Onslow, Pender, Randolph, Rockingham, and Wake.

TABLE 5-4

**NONCURRENT DATA OF WATER AND SEWER COMPANIES REGULATED
BY THE NORTH CAROLINA UTILITIES COMMISSION
As of Calendar Year 2021**

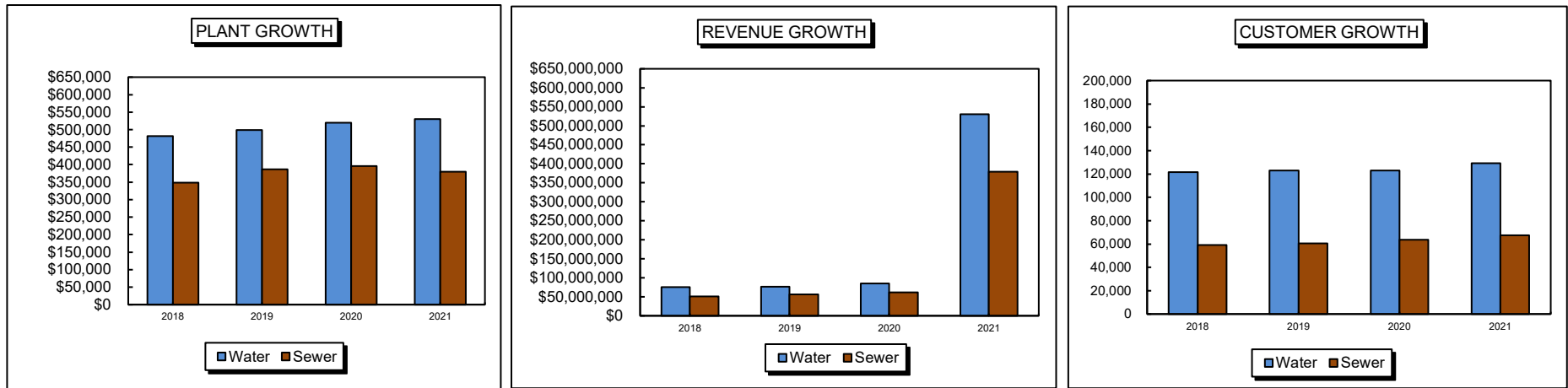
Company	Docket Number	Date of Data	Annual Revenues		Number of Customers		Number of Systems	
			Water	Sewer	Water	Sewer	Water	Sewer
Cross-State Development Corp.	W-408	EO						
First Investment Mortgage Associates	W-224	EO						
Ginguite Woods Water Reclamation Assoc. Inc.	W-1139	EO						
Greenfield Heights Development Co.	W-205	NR						
Harrco Utility Corp.	W-796	EO						
Lake Creek Corporation, d/b/a Bay Tree Utility Company	W-1080	NR						
Linville Heights, L.P.	W-1137	2016	\$3,282	\$0	16	0	1	0
McCullers Pines Water System	W-727	EO	\$4,320	\$0	12	0	1	0
Mountain Air Utilities Corp	W-1148	EO						
Outer Banks/Kinnakeet Associates	W-1125	NR	\$0	\$137,519	0	184	0	2
Santeetlah Shores	W-577	EO						
Scientific Water and Sewage Corp	W-176	2018	\$553,202	610,639	1,576	1,727	5	6
Sedgefield Development Corp.	W-1036	EO						
Silver Maples Mobile Estates	W-776	NR						
South Asheville Water Works	W-1104	NR						
Tanglewood Parkway	W-1310	NR						
Vila Pump Company	W-945	NR						
			\$560,804	\$748,158	1,604	1,911	7	8

EO=Emergency Operator

N/R = No Report

FIGURE NO. 5-2

**PLANT, REVENUE AND CUSTOMER GROWTH OF ALL REGULATED
WATER & SEWER COMPANIES IN NORTH CAROLINA**
For the Years 2018, 2019, 2020 and 2021



	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>
<u>Water:</u>					
Plant	\$464,229,303	\$482,079,923	\$498,722,664	\$519,796,036	\$530,613,626
Revenues	\$76,987,427	\$75,652,184	\$76,848,647	\$84,964,008	\$530,613,626
Customers	119,850	121,444	123,127	122,836	129,334
<u>Sewer:</u>					
Plant	\$310,406,543	\$348,133,243	\$386,801,238	\$395,870,940	\$379,656,365
Revenues	\$51,182,327	\$51,276,727	\$56,630,456	\$62,070,249	\$379,656,365
Customers	58,448	59,278	60,553	63,521	67,585
Total Number of Companies	103	102	100	93	75

TABLE 5-5

**COMPARATIVE MONTHLY CHARGES FOR RESIDENTIAL
WATER & SEWER SERVICE IN NORTH CAROLINA
As of December 2021**

	WATER		
	Nonregulated Systems - Inside City Limits		
	5,000 gal.	10,000 gal.	15,000 gal.
Publicly Owned Systems ¹			
Asheville	\$31.31	\$59.45	\$87.59
Charlotte	\$18.12	21.10	100.01
Greensboro	\$22.00	45.62	179.52
Raleigh ²	\$29.72	63.41	101.84
Cape Fear Public Utility Authority ⁵	\$33.88	53.98	74.08
Average-(Simple)	\$27.01	\$48.71	\$108.61

	WATER		
	Regulated Systems - Inside Service Area		
	5,000 gal.	10,000 gal.	15,000 gal.
Privately Owned Systems Regulated by Commission ² (Class B or Larger)			
Aqua North Carolina, Inc.	\$52.78	\$84.79	\$116.80
CWSNC-Uniform	\$70.57	\$112.09	\$153.61
CWSNC-Bradfield Farms/Fairfield Harbour	\$38.33	\$59.35	\$80.37
Corriher Water Service	\$37.03	\$57.03	\$77.03
Average-(Simple)	\$49.68	\$78.32	\$106.95

	SEWER		
	Nonregulated Systems - Inside City Limits		
	5,000 gal.	10,000 gal.	15,000 gal.
Publicly Owned Systems			
Metropolitan Sewage District of Buncombe Co. ⁴	\$40.13	\$71.75	\$103.36
Cape Fear Public Utility Authority ⁵	\$37.70	\$60.85	\$84.00
Charlotte-Mecklenburg Utilities	\$47.61	\$82.30	\$95.96
Greensboro	\$29.87	\$55.73	\$81.60
Raleigh ²	\$42.37	\$72.67	\$102.95
Average-(Simple)	\$39.54	\$68.66	\$93.57

	SEWER		
	Regulated Systems - Inside Service Area		
	5,000 gal.	10,000 gal.	15,000 gal.
Privately Owned Systems Regulated by Commission (Class B or Larger)			
Aqua North Carolina, Inc.	\$75.65	\$90.66	\$105.66
CWSNC-Uniform	\$82.06	\$105.07	\$128.08
CWSNC-Bradfield Farms/Fairfield Harbour (Flat Rate)	\$54.06	\$54.06	\$54.06
Pluris, LLC (Flat Rate)	\$58.08	\$58.08	\$58.08
Average-(Simple)	\$67.46	\$76.97	\$86.47

- 1 These rates represent the most current approved base rate plus the usage charge for the majority of the customers served by this utility.
- 2 Inclusive of Raleigh, Garner, Wake Forest, and Knightdale type of service.
- 3 These rates may vary depending on area served and if the residence includes water and sewer or just one type of service. These rates include the WSIC/SSIC surcharge, where applicable.
- 4 The City of Asheville provides the water service while the Metropolitan Sewage District of Buncombe Co. provides the wastewater services.
- 5 The City of Wilmington is no longer reflected on this chart, Cape Fear Public Utility Authority now provides utility services.

VI. TRANSPORTATION INDUSTRY

A. MOTOR CARRIERS OF HOUSEHOLD GOODS

Under North Carolina law, the Commission has continued to regulate intrastate motor carriers of household goods (HHG) after the rest of the trucking industry was deregulated in 1995. This jurisdiction does not include moves conducted by business customers or intracity moves.

Effective January 1, 2003, all HHG carriers must apply for and be granted a certificate of exemption in compliance with Article 12 of Chapter 62 of the North Carolina General Statutes, Commission Docket No. T-100, Sub 49, and Commission Rule R2-8.1. Such certificates are granted once the carrier has complied with the statutory and regulatory requirements, including criminal history records checks and verification of, insurance coverage.

The Commission and Public Staff, in conjunction with the North Carolina Movers Association, conduct monthly day-long seminars regarding the Maximum Rate Tariff (MRT), which governs all household goods moves within North Carolina. During the MRT seminars, the tariff is thoroughly reviewed, and a training session is held in which participants' rate sample moves. In 2021, a total of 224 representatives from the moving industry attended 10 virtual MRT seminars.

As of December 31, 2021, 334 companies were certificated as HHG carriers in North Carolina, of which 248 filed their 2021 annual reports.

Table 6-1 provides a summary of select operations financial data reported by HHG carriers for calendar year 2021. A complete list of the HHG carriers and the financial data for each is shown in Table 6-2. Operating revenues for North Carolina are from only household goods moved on intrastate tariffs regulated by the Commission; therefore, they may account for a small percentage of the

total revenues generated by these carriers, who also provide military, international, interstate, and other nonjurisdictional household goods relocation services.

**TABLE 6-1
SUMMARY OF HHG OPERATIONS ANNUAL REPORT INFORMATION – 2021**

Section I. JURISDICTIONAL INTRASTATE HHG OPERATING REVENUE

1.	Line Haul (MRT Section III)	\$ 22,916,066.83	21.11%
2.	Hourly (MRT Section II)	\$ 70,902,351.30	65.31%
3.	Packing and Accessorial (MRT Sections I & IV / Valuation)	<u>\$ 14,741,234.79</u>	13.58%
4.	Total NC Jurisdictional Revenue:	<u>\$ 108,559,652.92</u>	

Section II. OPERATING STATISTICS

5.	Number of regulated weight/distance moves performed	7,095	9.16%
6.	Total bill of lading miles	\$ 1,283,558.76	
7.	Total bill of lading weight (in pounds)	\$ 43,370,232.88	
8.	Number of regulated hourly moves performed	70,398	90.84%
9.	Total hours billed	630,219	
10.	TOTAL NUMBER OF REGULATED MOVES PERFORMED	77,493	
11.	Number of each type of estimate for moves performed		
	a) Non-binding (written)	34,362	44.34%
	b) Binding (Not-to-Exceed and Guaranteed) (written)	6,009	7.75%
	c) No written estimate	<u>37,122</u>	47.90%
	d) Total (should match Line 10)	<u>77,493</u>	
12.	Number of each type of valuation applicable for moves performed		
	a) Basic: (\$0.60/lb/article – No charge)	69,211	89.31%
	b) Full Value: (Customer charged \$0.75/\$100 of value)	<u>8,282</u>	10.69%
	c) Total (should match Line 10)	<u>77,493</u>	

Section III. JURISDICTIONAL REVENUES

13.	Quarter ended March 31, 2021	\$ 25,019,947.87	22.89%
14.	Quarter ended June 30, 2021	\$ 32,161,758.32	29.43%
15.	Quarter ended September 30, 2021	\$ 29,767,838.85	27.24%
16.	Quarter ended December 31, 2021	<u>\$ 22,338,840.28</u>	20.44%
17.	Total of Regulatory Fee Reports for CY 2021	<u>\$ 109,288,385.32</u>	

Section IV. CARGO CLAIMS INFORMATION

18.	Number of loss and damage claims filed	3333
19.	Total dollar amount of claims settled	\$ 931,594.19

Section V. NC EMPLOYEE DATA

20. & 21.	Number of full-time NC employees & contract workers (W-2's & 1099's)	4907
22.	Total salaries/wages paid to full-time NC employees & contract workers	\$ 130,317,164.69

[1] Beginning with the annual reports for Calendar Year 2021, the Commission now requires such reports to be filed electronically rather the utilities providing paper copies. As a result of this new electronic filing requirement, HHG movers, were granted an extension of time to file their 2021 annual reports until the 4th quarter 2022. Thus, the amounts reported in this schedule have not yet been audited by the Public Staff.

[2] Of the total 334 HHG movers certificated by the Commission required to file annual reports for Calendar Year 2021, 86 have not yet filed their reports. Thus, the information for these 86 HHG movers is not reflected in this schedule.

TABLE 6-2

Certificated Carriers Name as of December 31, 2021	Weight/Distance Revenue	Hourly Revenue	Packing & Accessorial Revenue	NC Intrastate Jurisdictional Revenue	Number of Employees	Total Salaries and Wages Paid Employees
126 Haney Drive Moving, LLC				-		
4 Sons inc	-	210,570.50	-	210,570.50	10	261,146.01
485 Movers Charlotte LLC	-	57,548.00	5,120.00	62,668.00	3	27,910.00
919 Quick Moves				-		
A & A Moving				-		
A & D Relocation, Inc.	-	-	-	-	0	-
A & M Friendly Movers, LLC				-		
A 1 Pack Load and Moving	9,837.00	24,578.00	2,172.00	36,587.00	7	27,809.55
A A Movers, Move Mom & More				-		
A+ Moving and Storage	-	-	-	-	7	416,542.68
AAA Moving & Storage, LLC				-		
AAA Storage Company, Inc.	-	-	-	-	3	123,463.50
ABC Moving and Storage, Inc.	-	1,812.50	-	1,812.50	14	442,459.31
Absolute Moving & Storage, Inc.	244,991.99	585,387.99	165,312.01	995,691.99	56	744,345.51
Accelerated Deliveries	-	58,858.00	-	58,858.00	9	75,821.40
ACE Movers				-		
Acme Movers & Storage Company, Inc.	59,050.01	39,664.68	29,691.20	128,405.89	13	603,287.28
Advance Moving & Storage, Inc.	206,813.00	565,594.00	32,764.00	805,171.00	17	385,010.00
Advanced Moving LLC				-		
Affordable Moving and Storage, LLC	123,839.07	290,346.71	12,261.63	426,447.41	42	436,378.72
Ahlgren's Transport, LLC	-	236.00	-	236.00	2	60,000.00
Alamance Movers, LLC				-		
All American Moving & Storage of Fayetteville, Inc.	-	-	-	-	2	104,051.52
All American Relocation, Inc.	237,568.55	426,673.51	232,155.47	896,397.53	130	8,650,971.81
All In Movers	25,075.00	379,054.65	12,000.00	416,129.65	11	142,769.09
All My Sons Moving and Storage	4,482,004.70	16,999.44	1,457,106.97	5,956,111.11	12	958,384.68
All My Sons Moving and Storage of Raleigh	781,960.33	2,896,298.07	1,315,400.24	4,993,658.64	18	1,133,867.85
All My Sons of Charlotte South, LLC	-	98,000.00	-	98,000.00	5	50,396.00
All My Sons of Greensboro, LLC	1,545,129.47	433,593.30	399,843.69	2,378,566.46	7	403,338.42
All My Sons of South Raleigh, LLC	-	99,000.00	-	99,000.00	6	71,277.00
All Pro Packing and Moving, LLC				-		
All Ways Moving				-		
Allen's Moving Service of Fayetteville, Inc.				-		
AllMoves LLC	12,985.60	13,146.25	8,416.22	34,548.07	0	-
Allstar Moving and Storage Co., Inc.				-	23	251,139.50
American Moving & Hauling, Inc.	174,972.50	525,702.50	60,075.00	760,750.00	11	335,000.00
American Van Lines, Inc.	187,112.34	116,774.76	17,902.75	321,789.85	49	674,165.63
Andy Anderson Moving Company	-	120,654.86	9,791.90	130,446.76	17	105,129.00
Apartment Movers of The Carolinas, LLC	-	80,729.38	-	80,729.38		
Apartment Movers Plus	-	43,902.84	-	43,902.84	8	120,022.27
Appalachian Movers Transport	10,034.00	51,309.75	5,818.63	67,162.38	0	-
Appalachian Moving & Storage, LLC	113,104.00	124,305.00	72,053.00	309,462.00	12	302,450.00
Appropriate Movers, LLC				-		
Armor Bearer Discount Movers, LLC	-	80,550.00	3,501.00	84,051.00	13	80,771.25
Armstrong Relocation	236,889.00	185,193.00	356,883.00	778,965.00	64	7,509,853.69
Armstrong Transfer & Storage Co., Inc./ Armstrong Relocation Company				-		
ASE Moving Services				-		
Ashe Van Lines, LLC				-		
Asheville Area Movers				-		
Athens Moving Experts, Inc.	-	1,643,313.91	13,128.00	1,656,441.91	9	820,608.46
Atlantic Moving Systems, LLC				-		
Austin's Moving Company, LLC				-		
Ballantyne & Beyond Moving, LLC	140,876.00	720,318.00	95,345.00	956,539.00	18	669,996.00
Barringer Moving & Storage, LLC	87,493.94	478,829.13	166,959.28	733,282.35	49	849,831.34
Bay Moving & Storage, Inc.				-		
Beaty Brothers Moving, LLC	-	301,438.78	-	301,438.78	21	321,963.00
Beeline Moving Company, LLC				-		
Bellhop Moving	-	-	-	-	0	-
Beltmann Group Incorporated	7,632.30	3,803.25	27,049.20	38,484.75	0	-
Berger Transfer & Storage, Inc.	35,065.00	33,476.00	94,866.00	163,407.00	26	2,657,183.00
Best Bet Moving & Labor, LLC				-		
Best Movers US Inc.	37,663.00	177,435.00	20,433.00	235,531.00	4	121,958.00
BMS Moving & Storage				-		
Box and Dolly LLC				-		

Branch Out Delivery, Inc.	21,817.25	460,140.65	33,011.72	514,969.62	7	379,885.37
Brazosmovers.com	81,865.95	320,265.09	32,890.18	435,021.22	36	361,705.39
Bright's Moving, LLC				-		
Brooks Coast to Coast Transport	-	7,350.00	-	7,350.00	6	1,657.50
Bruce's Transfer, Inc.	-	110,821.00	-	110,821.00	2	51,932.00
Building Blocks Moving	96,357.42	318,972.50	42,010.37	457,340.29		
Bull City Movers				-		
Bulldog Moving, LLC	-	222,899.20		222,899.20	7	64,074.25
Byers, Sam, A & Sons Moving Service, Inc.	74,455.98	255,928.41	59,517.51	389,901.90	20	241,812.93
C & L Movers	-	10,190.00	1,450.00	11,640.00	0	-
C K Movers, LLC.	-	73,199.07	5,855.93	79,055.00	2	28,163.30
Cameron & Cameron, Assembly, Moving and Storage, Inc.	-	1.00	-	1.00	0	-
Campbell's Transfer & Storage				-		
Capital Moving & Storage, LLC	33,710.47	366,597.10	21,068.80	421,376.37	41	271,773.00
Capital Relocation Group, LLC	100,211.62	29,319.79	100,568.01	230,099.42	23	664,638.67
Caraway Moving, Inc.	14,000.00	245,846.43	26,846.17	286,692.60	14	128,391.64
Carey Moving & Storage of Asheville, Inc.	71,581.39	75,911.12	78,906.43	226,398.94	40	1,159,866.92
Carey Moving & Storage of Charlotte, Inc.	39,690.46	43,916.68	43,003.00	126,610.14	81	1,889,730.58
Carolina All-Star Movers LLC	-	22,639.29	-	22,639.29	1	15,350.00
Carolina Pack N GO				-		
Cary Moving	-	210,570.00		210,570.00	13	261,146.01
Cavemen Moving, LLC	95,792.86	270,763.25	27,030.86	393,586.97	10	301,525.00
Central Moving & Storage, Inc.	-	89,688.55	12,200.00	101,888.55	2	62,417.80
Chapel Hill Moving Company, Inc.	-	435,543.00	-	435,543.00	11	324,725.00
Charlie Powell's Model Moves, Inc.	33,437.86	157,926.59	20,022.52	211,386.97	11	127,299.04
Charlotte Van and Storage Co., Inc.				-		
City Transfer & Storage Co.	340,489.83	783,390.69	312,383.23	1,436,263.75	50	1,916,178.00
Citywide Moving Systems, Inc.	77,255.86	1,017,678.37	120,191.20	1,215,125.43	30	1,145,648.98
Cli-Co Moving	6,260.00	29,773.00	-	36,033.00	3	18,516.00
Cliff Harvel's Moving Company, Inc.	149,203.00	379,609.00	124,491.00	653,303.00	18	403,863.36
Coastal Carrier Moving & Storage Company.	469,163.50	718,784.76	341,879.73	1,529,827.99	25	1,180,192.00
Coastal Moving Company, Inc.	-	-	-	-	0	-
Coastline Relocation, LLC				-		
Coleman American Moving Services, Inc.	65,461.25	3,687.80	77,011.96	146,161.01	6	240,233.16
College Dudes Help U Move				-		
College Hunks Hauling Junk & Moving (Wake Forest)				-		
College Hunks Hauling Junk & Moving of Asheville	37,652.00	586,818.00	15,645.00	640,115.00	88	708,202.00
College Hunks Hauling Junk and Moving (Wilmington)				-		
College Hunks Hauling Junk and Moving (Charlotte)	17,159.01	897,951.49	54,980.75	970,091.25	76	905,595.07
College Hunks Moving	13,014.00	551,798.00	39,394.00	604,206.00	19	328,688.00
CORE Lentz Moving Services	40,069.00	79,538.00	42,418.00	162,025.00	15	756,655.58
Covan World-Wide Moving, Incorporated	57,730.17	16,663.03	28,899.17	103,292.37	245	1,792,391.73
Crabtree Family Moving, LLC	646,744.91	471,534.31	257,773.78	1,376,053.00	19	948,704.00
Crown Moving & Storage, Inc.	-	-	-	-	6	205,887.45
Custom Moving and Storage, Inc.				-		
CWTC Moving & Storage, LLC				-		
Daehan Express, LLC				-		
DC Movers, LLC	25,465.50	340,959.70	3,275.00	369,700.20	8	176,000.00
Dedmon Moving and Storage, Inc.	-	1,200.03	-	1,200.03	0	-
Dedmon, A.V., Trucking, Inc.	-	-	-	-	0	-
DeHaven's Transfer & Storage, Inc.				-		
Delancey Street Moving & Transportation				-		
Dexterready Moving & Delivery, LLC	1,500.00	42,855.00	-	44,355.00	0	18,205.00
Dillard's Moving & Transport, LLC	-	105,246.82	-	105,246.82	6	104,732.41
Distinctive Moving and Storage, LLC				-		
DK Love Movers, LLC	9,462.00	139,810.00	-	149,272.00	0	-
Dogwood Moving LLC	118,171.15	1,414,221.93	-	1,532,393.08		294,000.00
Dry Ridge Moving and Transportation, LLC	49,735.00	183,970.00	-	233,705.00	1	52,000.00
D's Affordable Moving Service				-		
DSR Moving Corporation				-		
Duke, D.R., Moving, Inc.				-		
E.E. Ward Moving & Storage Co., LLC				-		
East Coast Moving	65,035.00	170,207.00	33,565.00	268,807.00	15	187,066.00
Easy Movers, Inc.	150,021.99	714,702.79	146,812.06	1,011,536.84	7	432,795.16
Elephant Moving, LLC				-		
Elizabeth City Delivery & Moving Services	-	63,823.74	-	63,823.74	4	24,623.00
Everyday Moving & Storage, LLC	-	26,043.00	-	26,043.00	7	112,143.00

Excel Moving & Storage of Greensboro, Inc.	198,749.00	158,199.00	181,563.00	538,511.00	65	4,251,129.00
Excel Moving and Storage, Inc.	226,024.00	228,720.00	178,343.00	633,087.00	184	7,209,928.00
Excellence on the Move				-		
Exclusive Moving & Delivery, LLC	10,151.24	216,155.39	4,312.59	230,619.22	4	72,790.00
Exodus Works	-	64,887.20	-	64,887.20	0	-
EZ Access Movers				-		
Family Movers Express				-		
Fayetteville Moving & Storage, Inc.	21,439.56	25,490.24	28,788.72	75,718.52	0	-
Few Moves, LLC	129,158.70	287,692.30	13,678.00	430,529.00	44	372,849.00
Fidelity Moving & Storage Co., Inc.	5,535.58	8,160.00	709.32	14,404.90	25	726,371.29
Fire Logistics				-		
First Choice Moving & Storage, Inc.	-	-	-	-	0	-
Fletcher Anneheim Dedicated Services LLC	53,357.97	438,085.00	268,440.39	759,883.36	35	830,751.88
Fox Moving and Storage	316,388.18	685,507.72	52,731.36	1,054,627.26	24	862,039.63
Gasperson Transfer	92,836.00	249,725.00	81,239.00	423,800.00	21	777,994.00
Gene Ferguson Moving Co., Inc.				-		
Gentle Giant Moving Company (NC), LLC	77,994.00	1,940,096.00	58,231.00	2,076,321.00	17	753,448.71
Gillespie's Local Moving Service	-	28,080.00	-	28,080.00	0	-
Goldsboro Van & Storage, Inc	-	-	-	-	6	121,695.00
Grade A Movers, LLC				-		
H.U.N.K.S. of Central Piedmont	30,155.99	226,206.12	7,950.88	264,312.99		
Hands 2 Hands Inc.	-	-	-	-	0	1.00
Hardin Furniture Company	42,049.54	93,935.04	2,346.60	138,331.18	3	19,649.50
Hardy Moving & Storage	170,122.00	383,722.00	53,765.00	607,609.00	32	916,646.00
Harrison's Moving and Storage Co., Inc.	16,954.45	10,378.75	10,480.15	37,813.35	37	1,491,856.16
Hector And Sons				-		
Hernandez Moving 919 LLC	-	173,046.01	-	173,046.01	3	63,060.30
Herren's Carolina Moving & Storage, Inc.	26,296.34	35,105.00	46,483.89	107,885.23	6	532,493.28
Highland Moving & Storage Co				-		
Hill, I. H. Transfer & Storage, Inc.				-		
Hilldrup Moving & Storage	487,936.72	379,362.93	729,282.38	1,596,582.03	103	8,081,118.13
Hockaday, Brennan and Jackson	77,280.15	36,218.00	-	113,498.15	3	4,500.00
Home to Home in Guilford, LLC				-		
Homeward Bound Moving, Inc.	18,520.25	126,155.00	7,922.26	152,597.51	3	70,708.41
Horne Moving Systems, Inc.	61,694.37	36,017.29	38,278.69	135,990.35	24	650,543.65
Hornet Moving, LLC	189,464.77	2,740,517.51	-	2,929,982.28	10	499,639.54
Humphrey, Troy, Moving & Storage, Inc.				-		
HUNKS of Central Piedmont	30,155.99	226,206.12	7,950.88	264,312.99		
Illuminated Moving & Packing LLC	-	9,500.00	-	9,500.00	2	1,292.00
In & Out Moving and Delivery, LLC				-		
It's Your Move, LLC.	22,431.27	95,593.68	-	118,024.95	6	49,480.22
JB Movers, Inc.	-	261,099.14	-	261,099.14	18	161,329.00
JD Johnson Moving Co LLC	32,576.78	96,485.30	14,891.64	143,953.72	3	38,650.00
JE Ladd & Son Transfer LLC	-	1,950.00	199,555.00	201,505.00	5	79,063.50
JENNY TO THE RESCUE, INC.	-	103,534.65	11,576.48	115,111.13	4	250,032.50
Jeremy Goding dba Charlotte Local Moving	-	189,012.22	-	189,012.22	112	336,114.98
John's Moving & Storage	131,641.02	363,056.14	372,161.56	866,858.72	31	437,980.33
Johnson Local Movers				-		
Johnson Moving Services, Inc.	-	49,238.75	-	49,238.75	0	-
Junk Pros of NC, LLC	13,426.25	65,852.85	3,312.00	82,591.10	5	111,427.26
Just Move It, LLC	91,922.50	397,695.05	-	489,617.55	14	349,734.95
K & B Movers, LLC				-		
Kelly Moving, Inc.	-	63,698.20	-	63,698.20	2	36,779.25
Kemet Moving Services LLC	-	-	3,334.00	3,334.00	0	-
Ken's Pack and Move				-		
Kepley Moving and Storage, Inc.	2,744.50	12,633.05	781.55	16,159.10	3	18,274.00
Ladd, J.E. & Son Transfer, LLC				-		
LaFayette Moving & Storage, Inc.				-		
Latham Enterprises Moving & Delivery, LLC				-		
Lawrence Transportation Systems, Inc.	64,379.00	101,533.00	91,457.00	257,369.00	42	1,162,713.00
Lets Move	850.00	4,710.00	-	5,560.00	0	-
Liberty Moves, Inc.				-		
Little Guys Movers of Greensboro				-		
Little Guys Movers, Inc.	252,158.00	798,499.00	83,962.00	1,134,619.00	23	648,045.00
Little Lloyd Moving & Transit				-		
Local Movers, LLC	-	-	-	-	0	-
Long Transfer, Inc.				-		
Luggers of Wilmington	58,693.39	228,595.35	21,623.89	308,912.63	14	61,782.53
Lytle's Transfer & Storage, Inc.	108,805.84	3,894.73	-	112,700.57	0	-

Mainstream Movers	-	152,257.90	-	152,257.90	10	78,888.90
Make A Move				-		
Marathon Moving Company, Inc.	169,833.00	482,235.66	190,824.82	842,893.48		
Markthouse Moving and Storage, Inc.				-		
Mark's Movers				-		
Mather Brothers Moving Company, LLC	-	-	-	-	15	-
Me and My Team	-	54,793.50	120.00	54,913.50	2	8,870.00
Men on the Move, Inc.	20,770.00	91,710.23	1,659.00	114,139.23	0	-
Merchants Moving & Storage, Inc.	-	-	-	-	36	1,374,475.78
Metropolitan Moving, LLC	-	53,159.00	-	53,159.00	4	24,072.00
Midwest Moving Company, LLC	55,060.49	179,547.41	36,813.52	271,421.42	13	133,421.00
Milestone Relocation Solutions, Inc.	-	296,754.12	-	296,754.12	8	160,178.76
Miracle Movers	252,019.32	1,992,155.10	246,019.38	2,490,193.80	43	1,858,352.96
Miracle Movers Asheboro LLC (Triad)	124,399.80	987,178.00	122,395.00	1,233,972.80	15	600,579.96
Miracle Movers of Concord LLC	100,881.40	799,045.60	98,880.00	998,807.00	9	371,292.63
Miracle Movers of the Sandhills LLC	111,822.50	902,580.00	113,822.50	1,128,225.00	20	663,585.77
Miracle Movers Raleigh LLC	280,943.00	2,238,544.48	289,943.12	2,809,430.60	63	2,461,468.82
Miscellaneous Plus, Inc.	-	171,413.00	-	171,413.00	3	57,426.00
Mitchell Movers, LLC	-	305,000.00	61,000.00	366,000.00	11	120,049.15
Modern Moving and Storage, Inc.	-	-	-	-	32	586,644.82
Moultrie Home Services, LLC	-	30,991.00	-	30,991.00	4	21,693.00
Move and Go, LLC				-		
MoveDay Movers, LLC	-	-	-	-	0	-
Move Pack Clean				-		
Movemart Relocation, Inc.	-	-	-	-	0	-
Movers Near Me, LLC				-		
Movin' On Movers, Inc.	349,661.00	950,735.00	529,938.00	1,830,334.00	48	1,161,430.00
Moving Ahead Services, LLC	-	-	-	-	0	-
Moving Made Easy, LLC	28,796.31	140,346.13	8,397.16	177,539.60	7	42,005.39
Murray Transfer & Storage Company, Inc.	9,991.50	960.00	1,253.77	12,205.27	33	666,227.01
Naglee Moving and Storage	-	-	-	-	0	-
Neighbor Moving LLC	10,297.91	93,497.50	-	103,795.41	10	84,900.87
Next Stop Movers LLC	26,525.02	22,209.94	4,315.08	53,050.04	0	-
NetMove	25,074.67	89,287.54	37,596.50	151,958.71	9	451,069.16
New Beginnings Moving & Storage, Inc.				-		
New World Van Lines, Inc.				-		
Nilson Van & Storage, Inc.	3,671.75	-	1,806.08	5,477.83	12	432,241.00
OBX Movers	95,675.00	93,261.00	2,454.00	191,390.00	1	41,165.00
Omni Moving and Storage, Inc.	1,166.60	-	3,023.87	4,190.47	0	-
On 3 Moving & Relocations LLC	-	208,624.75	-	208,624.75	1	11,755.00
Orange County Moving and Storage	-	42,139.50	-	42,139.50	0	-
Patriot Moving of the Carolinas				-		
Patterson Storage Warehouse Company, Inc.	1,089.72	-	290.63	1,380.35	29	641,255.38
Paxton Van Lines of North Carolina, Inc.	-	-	-	-	2	199,800.00
Personal Touch Movers, Inc.				-		
Piedmont Moving				-		
Piedmont Van and Storage Co.	5,884.12	-	1,983.30	7,867.42	8	381,156.38
Pilot Van Lines, Inc.	-	-	-	-	0	-
Pinehurst Moving & Storage Co., Inc	-	-	-	-	0	-
Pinnacle Movers, LLC	1,407.00	126,767.00	14,562.00	142,736.00	5	69,193.00
Port City Moving				-		
Preferred Moving Company, LLC	65,758.00	314,545.00	31,217.00	411,520.00	14	263,610.00
Premium Moving, Inc.	165,110.31	383,343.38	76,650.66	625,104.35	34	494,523.28
Pro Movers, LLC	-	194,829.54	16,210.00	211,039.54	19	177,910.00
Professional Relocation Moving Packing and Storage, LLC				-		
Purpose Moving, LLC				-		
Quality Transports and Relocation, LLC				-		
Queen Anne's Relocation LLC dba Two Men and a Truck Outer Banks NC	6,411.00	34,934.00	1,030.00	42,375.00	8	37,834.00
Raleigh Moving Company, LLC	95,550.15	306,010.69	9,072.70	410,633.54	7	213,443.50
Race City Hauling Inc dba College Hunks Hauling Junk & Moving	-	11,789.24	3,591.75	15,380.99	2	22,120.00
Ramsey Legacy, LLC	-	33,193.88	1,710.00	34,903.88	5	48,363.67
Randy Owen Moving Service, LLC	72,521.00	203,457.00	-	275,978.00	8	201,049.00
Red Shoe Services, LLC				-		
Redi-Care Movers, LLC				-		
Reliable Van & Storage, Inc.				-		
Relocate & Decorate Moving Services, LLC	98,403.07	273,293.50	72,447.06	444,143.63	5	130,270.00
Rent A Vet, LLC				-		

Richt Choice Moving LLC	1,822.50	7,445.00	-	9,267.50	2	6,000.00
Right Direction Moving & Transport LLC	20,640.00	12,957.50	325.00	33,922.50	1	
Road Haugs, Inc.				-		
Rocket Movers, LLC				-		
Romero Movers, LLC	-	92,587.90	-	92,587.90	1	15,517.00
Steven Roper Inc, dba College Hunks Hauling Junk and Moving	13,014.00	551,798.00	39,394.00	604,206.00	19	328,688.00
Royalty Moving Systems, LLC	-	-	-	-	1	28,000.00
Rye Moving and Packing, LLC	17,782.00	166,089.75	-	183,871.75	6	62,705.45
Safe & Sound Moving Company, LLC				-		
Salisbury Moving and Storage	30,570.06	73,957.10	89,808.81	194,335.97	4	107,571.70
Sandhills Moving & Storage Co., Inc.	142,739.00	250,472.00	83,756.00	476,967.00	96	1,009,130.00
Scooby Moving Company	-	310,648.00	-	310,648.00	2	290,914.00
Seaboard Moving & Storage, Inc.	-	-	-	-	0	-
Sea Dawgs Enterprises Inc	143,655.08	945,001.00	110,824.22	1,199,480.30	7	301,175.61
Sells Service, Inc	5,264.00	28,342.00	2,272.00	35,878.00	2	112,965.00
Sir Walter Moving				-		
Smart Move, LLC	14,349.00	233,613.82	-	247,962.82	133	530,190.43
Smith Dray Line & Storage Co., Inc.	125,317.00	111,221.00	260,493.00	497,031.00	18	2,310,879.00
Smith W.E. Moving Co.				-		
Smoky Mountain Moving Co., Inc.				-		
Smooth Move	-	7,831.75	-	7,831.75	0	-
Southeast Moving and Storage, Inc.	73,311.00	92,929.00	19,605.00	185,845.00	18	229,322.00
Southern Moving & Storage, LLC				-		
Space to Space Moving, Inc.				-		
State Moving and Storage, Inc.				-		
States Van Lines of North Carolina, LLC	-	-	-	-	0	-
Steele & Vaughn Moving & Storage	62,186.00	209,463.65	138,446.00	410,095.65	21	275,210.75
Suddath Relocation Systems	62,593.31	119,584.50	100,730.29	282,908.10	35	4,011,376.00
Superior Moving and Logistics, LLC	26,032.07	69,168.43	-	95,200.50	0	-
Superior Moving Systems, Inc.				-		
Sure-Safe Moving Inc.				-		
Sustainable Alamance	-	4,060.00	-	4,060.00	7	1,740.00
T & J Movers				-		
Taylor's Moving Company				-		
TBC Movers	-	9,944.50	-	9,944.50	2	81,578.75
Terminal Storage Company, Inc.	-	-	-	-	21	2,980,402.87
The \$20.00 Moving Truck LLC	-	125,108.09	-	125,108.09	11	33,813.25
The Movers Co, LLC				-		
The Movers on Demand Network LLC				-		
Stewart Moving and Storage (The Wes Stewart Company)	32,777.01	67,202.29	33,863.08	133,842.38	34	2,612,865.57
Thomas, J.E., & Sons Moving, LLC	109,736.77	222,400.00	72,619.27	404,756.04	9	340,119.18
Titan Moving Systems, Inc.	-	-	-	-	18	160,228.06
T-N-T Moving Systems, Inc.	32,264.00	428,098.00	12,611.00	472,973.00	10	216,558.00
Toby's Moving and Hauling, LLC				-		
Todd's Easy Moves	53,163.30	156,601.68	24,505.29	234,270.27	10	129,011.08
Totes On Demand, LLC	-	48,214.82	-	48,214.82	8	83,494.50
Trading Post, Inc., The				-		
Triad Expeditors/ College Hunks Hauling Junk	85,207.79	379,873.13	8,357.32	473,438.24	1	36,368.26
Triangle Moving Service, Inc.	46,582.06	166,313.82	8,962.16	221,858.04	4	95,666.00
Tri-City Movers, LLC	48,250.00	435,406.00	-	483,656.00		
Trident Moving Service LLC	-	-	-	-	0	-
Trinity Movers LLC	-	55,000.00	3,000.00	58,000.00	2	8,000.00
Tropical Moves				-		
TROSA Moving	199,270.00	1,392,784.00	481,614.00	2,073,668.00	10	445,131.55
Troy Humphrey Moving and Storage, Inc.	2,482.24	132,637.82	2,705.67	137,825.73	55	779,814.60
Truckin' Movers Corporation	97,787.63	308,302.73	146,477.20	552,567.56	19	800,599.00
Tru-Pak Moving Systems, Inc.	58,842.00	58,326.00	58,037.00	175,205.00	53	2,626,980.36
Two Men and A Truck of Asheville	299,115.00	1,860,030.00	155,963.00	2,315,108.00	9	447,384.66
Two Men and A Truck of Charlotte	494,090.01	1,978,898.92	119,967.90	2,592,956.83	101	1,445,736.00
Two Men and A Truck of Durham, NC	615,048.00	2,224,220.00	128,446.00	2,967,714.00	153	2,086,970.00
Two Men and A Truck of Eastern NC	523,069.00	543,786.00	107,171.00	1,174,026.00	148	920,639.00
Two Men and A Truck of Fayetteville	348,342.73	921,080.46	103,066.45	1,372,489.64	110	951,896.75
Two Men and A Truck Goldsboro	26,953.00	58,731.00	-	85,684.00	0	-
Two Men and A Truck of Greensboro	330,719.00	1,315,665.00	157,723.00	1,804,107.00	30	623,474.00
Two Men and A Truck of Mooresville	200,688.00	638,228.00	138,892.00	977,808.00	16	357,231.00
Two Men and A Truck of Raleigh	806,360.00	2,355,058.00	93,104.00	3,254,522.00	209	1,911,533.00
Two Men and A Truck of Rock Hill				-		

Two Men and A Truck of Sanford	151,795.73	373,087.57	34,433.25	559,316.55	41	257,130.00
Two Men and A Truck of Wilmington				-		
Two Men and A Truck of Winston-Salem	317,414.00	1,204,998.00	215,786.00	1,738,198.00	29	611,562.00
Two Strong Dudes Moving Company, LLC	-	206,937.00	4,379.00	211,316.00	2	57,031.00
Two Twins and A Truck, LLC	59,245.24	182,872.75	480.00	242,597.99	28	294,032.00
Union Transfer and Storage Company, Inc.	113,428.57	483,539.53	125,397.52	722,365.62	34	1,503,492.95
Unity Moving and Storage, Inc.				-		
Unity Partners LLC	5,730.59	86,477.77	6,049.76	98,258.12	0	-
Victory Run Moving Delivery Courier LLC	-	32,891.26		32,891.26	0	-
Virtues Moving Company				-		
Wayforth Transportation, LLC	48,408.97	555,966.49	-	604,375.46	72	1,262,189.00
Webb Co, Inc., The	-	499,735.00	112,178.00	611,913.00	36	1,128,124.00
Willis Moving and Storage, Inc.	-	-	-	-	0	-
Winston-Salem Moving & Storage	-	-	-	-	0	-
You Move Me	21,792.95	633,074.01	111,461.90	766,328.86	70	609,775.40
Your Budget Movers, LLC	45,000.00	215,000.00	155,000.00	415,000.00	18	225,000.00
TOTALS	\$22,916,066.83	\$70,902,351.30	\$14,741,234.79	108,559,652.92	4907	\$130,317,164.69

Blanks are companies that have not filed annual reports.

Zeros are companies that have filed annual reports, however, reporting zero NC income.

B. MOTOR CARRIERS OF PASSENGERS

In addition to the transportation of household goods, the Commission continues to regulate intrastate transportation of passengers by motor carriers, including private passenger ferry operators.

As of December 31, 2021, the Commission had granted authority to five transportation brokers, eight private passenger ferry operators, and two passenger bus operators. A transportation broker is an entity not a bona fide employee or agent of a motor carrier who engages in the business of selling or offering for sale any transportation of passengers by motor carriers for compensation, either directly or indirectly. A transportation broker does not itself own or operate the vehicles used to transport passengers.

A list of brokers, which are not required to file annual reports, is provided in Table 6-3. Select operations financial data for the two bus companies is provided in Table 6-4, and select operations financial data for the eight passenger ferry operators is provided in Table 6-5.

Table 6-3

Passenger Transportation Brokers As of December 31, 2021

Christian Tours, Inc.
Convenient Tours, Inc.
Flixbus, Inc.
JA-DE Tours & Charter
Southern States Tours & Conventions

TABLE 6-4
REGULAR ROUTE PASSENGER CARRIERS
Summary of Total Revenues and Expenses
For the Calendar Years 2020 and 2021

Carrier	Docket Number	Total Company Operating Revenues		Total Company Operating Expenses		Total Company Operating Ratio	
		2020	2021	2020	2021	2020	2021
Greyhound Lines, Inc.	B-7	1,899,883	1,710,505	2,250,583	860,787	118.5%	50.3%
Trolleys, Inc. dba Sunway Charters	B-704	3,579,100	5,660,060	5,497,000	5,933,872	153.6%	-1.0%
TOTAL (2)		\$5,478,983	\$7,370,565	\$7,747,583	\$6,794,659	141.4%	92.2%

TABLE 6-5

Company	Scope of Operation	Operating Revenues	Operating Expenses	No. of Tariffed Passengers
Bald Head Island Transportation, Inc.	From Southport to Bald Head Island and Return	\$ 6,880,162	\$ 7,282,618	373,560
Barrier Island, Inc., dba Island Ferry Adventures	From Beaufort to Carrot Island, Bird Shoales, Sand Dollar Island and Return	\$ 334,390	\$ 245,200	28,494
Cape Lookout Cabins & Camps Ferry Service	From Davis to Core Banks and Return	\$ 1,179,011	\$ 1,171,218	13,940
Davis Shore Ferry Service, LLC	From Davis to Core Banks and Return	\$ 449,773	\$ 414,818	7,472
Island Express Ferry Service, LLC	From Beaufort and Harkers Island to South Core Banks, Shackleford Banks and Return	\$ 1,977,155	\$ 2,452,395	113,651
Morehead City Ferry Service	From Morehead City to Sugarloaf Island, Carrot Island, Bird Shoal, Sand Dollar Island & Ret. From Bridge Pointe Marina to Union Point & Ret.	\$ 77,605	\$ 192,578	4,006
Morris Marina, Kabin Kamps & Ferry Service Inc.	Statewide in North Carolina via water	\$ -	\$ -	-
Portsmouth Island Boat Tours	From Ocracoke to Portsmouth Island and Return	\$ 89,660	\$ 18,176	4,559